

# Part 573 Safety Recall Report

# 17V-612

**Manufacturer Name :** Forest River, Inc.

**Submission Date :** OCT 02, 2017

**NHTSA Recall No. :** 17V-612

**Manufacturer Recall No. :** 34-0528



## Manufacturer Information :

**Manufacturer Name :** Forest River, Inc.

**Address :** 55470 CR 1

P.O. Box 3030 Elkhart IN 46515-3030

**Company phone :** 1-800-348-7440

## Population :

**Number of potentially involved :** 6

**Estimated percentage with defect :** 100 %

## Vehicle Information :

**Vehicle 1 :** 2018-2018 Forest River, Inc. FORESTER - FRC3271SF

**Vehicle Type :** BUSES, MEDIUM & HEAVY VEHICLES

**Body Style :**

**Power Train :** NR

**Descriptive Information :** All vehicles produced with the affected floor plan are included in the recall population.

**Production Dates :** MAY 31, 2017 - JUL 26, 2017

**VIN Range 1 : Begin :**

NR

**End :** NR

Not sequential

## Description of Noncompliance :

**Description of the Noncompliance :** The Federal Placard inaccurately indicates the vehicle chassis has single rear wheels and tires. The vehicle is equipped with dual rear wheels and tires.

**FMVSS 1 :** 120 - Wheels and rims- other than passenger cars

**FMVSS 2 :** 567 - Certification

**Description of the Safety Risk :** The Federal Placards may cause the operator to not properly maintain the tires and/or wheels. Failure to maintain the tires may lead to improper handling, potentially increasing the risk of a crash.

**Description of the Cause :** A data entry error of the chassis specifications into the weight database led to this error.

**Identification of Any Warning that can Occur :** None

## Supplier Identification :

**Component Manufacturer**

Name : NR  
Address : NR  
NR  
Country : NR

## Chronology :

On September 25, 2017, the manufacturing plant became aware of a potential issue involving the accuracy of the Federal Placards and contacted Forest River's Office of Corporate Compliance (OCC). Forest River initiated an investigation including a review of the printed federal placards. The investigation revealed that the Federal Placards contained inaccurate information.

On September 29, 2017, Forest River's Corporate Committee decided to conduct a recall to address this issue.

## Description of Remedy :

Description of Remedy Program : Forest River will provide new Federal Placards, free of charge to both Owners and Dealers.

What is the Forest River Customer Service Phone Number? (574)  
206-7600

How Remedy Component Differs from Recalled Component : The Federal Placards will be printed with the revised information to reflect accurate data; the Federal Placard will be the same part number.

Identify How/When Recall Condition was Corrected in Production : The condition was corrected through a data entry revision during the week of September 25, 2017.

## Recall Schedule :

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : NOV 28, 2017 - NOV 28, 2017

Planned Owner Notification Date : NOV 28, 2017 - NOV 28, 2017

\* NR - Not Reported