

# Part 573 Safety Recall Report

# 17V-608

**Manufacturer Name :** Kia Motors America**Submission Date :** SEP 29, 2017**NHTSA Recall No. :** 17V-608**Manufacturer Recall No. :** SC155**Manufacturer Information :**

Manufacturer Name : Kia Motors America

Address : 111 Peters Canyon Road  
Irvine CA 92606

Company phone : 800-333-4542

**Population :**

Number of potentially involved : 342,381

Estimated percentage with defect : 1 %

**Vehicle Information :**

Vehicle 1 : 2014-2016 Kia Soul

Vehicle Type : LIGHT VEHICLES

Body Style : ALL

Power Train : GAS

**Descriptive Information :** Certain 2014-2016 MY Soul and Soul EV vehicles produced from 7/21/2013 thru 9/30/2015. The vehicles included in this recall were previously recalled under Recall Nos. 14v332 and 15v736. This recall is being conducted to confirm that the subject vehicles received a proper repair. The recall population was determined by a review of vehicle production records. Customers seeking information about their specific vehicle will be referred to Kia's Consumer Assistance Center or their Kia dealer.

Production Dates : JUL 21, 2013 - SEP 30, 2015

VIN Range 1 : Begin :

NR

End : NR

 Not sequential

Vehicle 2 : 2014-2016 Kia Soul EV

Vehicle Type : LIGHT VEHICLES

Body Style : ALL

Power Train : HYBRID ELECTRIC

**Descriptive Information :** Certain 2014-2016 MY Soul and Soul EV vehicles produced from 7/21/2013 thru 9/30/2015. The vehicles included in this recall were previously recalled under Recall Nos. 14v332 and 15v736. This recall is being conducted to confirm that the subject vehicles received a proper repair. The recall population was determined by a review of vehicle production records. Customers seeking information about their specific vehicle will be referred to Kia's Consumer Assistance Center or their Kia dealer.

Production Dates : JUL 21, 2013 - SEP 30, 2015

VIN Range 1 : Begin :

NR

End : NR

 Not sequential

**Description of Defect :**

Description of the Defect : The remedy for recalls 14v332 and 15v736 may not have been properly performed. In some cases, the pinion plug may not have been secured properly. As a result, the pinion gear may separate from the steering gear assembly, causing loss of steering.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Loss of steering could increase the risk of a crash.

Description of the Cause : N/A

Identification of Any Warning that can Occur : The driver will hear a clunking noise from the steering rack while turning the steering wheel.

**Supplier Identification :****Component Manufacturer**

Name : Erae Automotive (Previously KDAC)

Address : 664, Nongong-Ro, Nongong-Eup, Dalseoung-Daegu FOREIGN STATES 711-712

Country : Korea, Republic of

**Chronology :**

See attached document titled "2014-2016 MY Soul Steering Gear Assembly Pinion Plug Chronology"

**Description of Remedy :**

Description of Remedy Program : The recalled part is the pinion plug, part number 56517 B2010.

All owners of the subject vehicles will be notified by first class mail with instructions to bring their vehicles to a Kia dealer. Kia will instruct dealers to inspect the pinion plug to ensure the recall repair, if previously conducted, was properly done. Based on the inspection results, the recall repairs under 14v332 and 15v736 will either be redone with an improved method or, if necessary, the steering gear assembly will be replaced. Kia will reimburse owners for repair expenses already incurred pursuant to Kia's General Reimbursement Plan filed March 21, 2016.

How Remedy Component Differs from Recalled Component : The remedy component contains sufficient adhesive.

**Identify How/When Recall Condition was Corrected in Production :** The steering gear assembly pinion plug with the correct bonding strength adhesive was incorporated into Kia's vehicle production on October 1, 2015.

**Recall Schedule :**

**Description of Recall Schedule :** Planned Dealer Notification will be on November 10, 2017, with the Owner Notification on November 16, 2017.  
**Planned Dealer Notification Date :** NOV 10, 2017 - NOV 10, 2017  
**Planned Owner Notification Date :** NOV 16, 2017 - NOV 24, 2017

\* NR - Not Reported