

# Part 573 Safety Recall Report

# 17V-601

**Manufacturer Name :** Chrysler (FCA US LLC)**Submission Date :** NOV 21, 2017**NHTSA Recall No. :** 17V-601**Manufacturer Recall No. :** T62**Manufacturer Information :**

Manufacturer Name : Chrysler (FCA US LLC)

Address : 800 Chrysler Drive  
CIMS 482-00-91 Auburn Hills MI  
48326-2757

Company phone : 1-800-853-1403

**Population :**

Number of potentially involved : 11,288

Estimated percentage with defect : 100 %

**Vehicle Information :**

Vehicle 1 : 2015-2017 Ram ProMaster City

Vehicle Type :

Body Style : VAN

Power Train : NR

**Descriptive Information :** Some 2015-2017 MY Ram ProMaster City ("VM") vehicles have incorrect information on the tire load limit placard including incorrect vehicle capacity weight, total number of occupants, tire pressure and/or "none" designation for spare tire when a full size spare tire is present. The scope of the recall was determined to be vehicles built between September 10, 2014, 2015 MY start of production ("SOP") when the incorrect manufacturing software was put in place at the manufacturing assembly plant ("plant") to September 5, 2017, when the manufacturing software was corrected in the plant to calculate payload weight capacity for each vehicle. The recalled vehicles differ from similar non-recalled vehicles in that the non-recalled vehicles incorporated the correct vehicle capacity weight, total number of occupants, tire pressure and/or "none" designation for spare tire when a full size spare tire is not present.

Production Dates : SEP 10, 2014 - SEP 05, 2017

VIN Range 1 : Begin :

NR

End : NR

 Not sequential

## Description of Noncompliance :

Description of the Noncompliance : Some 2015-2017 MY VM vehicles were built with tire placards which are non-compliant to Federal Motor Vehicle Safety Standard ("FMVSS") 110.S4.3. FMVSS 110.S4.3 requires a placard permanently affixed to the vehicle that includes "(a) Vehicle capacity weight expressed as 'The combined weight of occupants and cargo should never exceed XXX kilograms or XXX pounds'; (b) Designated seated capacity (expressed in terms of total number of occupants and number of occupants for each front and rear seat location); (c) Vehicle manufacturer's recommended cold tire inflation pressure for front, rear and spare tires, subject to the limitations of S4.3. For full size spare tires, the statement 'see above' may, at the manufacturer's option replace manufacturer's recommended cold tire inflation pressure. If no spare tire is provided, the word 'none' must replace the manufacturer's recommended cold tire inflation pressure; (d) Tire size designation, indicated by the headings 'size' or 'original tire size' or 'original size,' and 'spare tire' or 'spare,' for the tires installed at the time of the first purchase for purposes other than resale. For full size spare tires, the statement 'see above' may, at the manufacturer's option replace the tire size designation. If no spare tire is provided, the word 'none' must replace the tire size designation". The non-compliant labels indicate incorrect vehicle capacity weight, total number of occupants, tire pressure and/or "none" designation for spare tire when a full size spare tire is present.

FMVSS 1 : 110 - Tire selection and rims

FMVSS 2 : NR

Description of the Safety Risk : A driver may rely on the non-compliant placard label and potentially exceed the vehicle weight capacity and/or inflate the tires to an incorrect pressure. Driving a vehicle exceeding the vehicle weight capacity and/or incorrect tire pressure may result in diminished braking, vehicle handling and drivability capabilities and, in rare cases, may result in tire failure. Diminished braking, vehicle handling and drivability capabilities and/or unexpected tire failure can cause vehicle crash without prior warning.

Description of the Cause : NR

Identification of Any Warning that can Occur : NR

## Supplier Identification :

### Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

## Chronology :

- On May 25, 2017, FCA US LLC (“FCA US”) opened an investigation based on a Product Related Issue at the Türk Otomobil Fabrikasi Anonim Sirketi (“Tofas”) plant based in Bursa, Turkey and at the Baltimore Transformation Center based in Baltimore, MD related to the vehicle placard label indicating “none” for spare tire when a full size spare tire was present as a potential non-compliance to FMVSS 110
- On July 5, 2017, FCA US transferred the investigation to FCA Italy S.p.A. (“FCA Italy”) for a complete review of the vehicle placard label and compliance to FMVSS 110
- On September 19, 2017, FCA Italy determined, through the Vehicle Regulations Committee, to conduct a voluntary safety recall of the affected vehicles, due to a non-compliance with FMVSS 110

## Description of Remedy :

Description of Remedy Program : FCA US will conduct a voluntary safety recall to remove and replace the tire placard on all affected vehicles.

FCA US has a longstanding policy and practice of reimbursing owners who have incurred the cost of repairing a problem that subsequently becomes the subject of a field action. To ensure consistency, FCA US, as part of the owner letter, will request that customers send the original receipt and/or other adequate proof of payment to the company for confirmation of the expense.

How Remedy Component Differs from Recalled Component : Part Name: Placard Label

Part Description: Label

Part Number: 52098816, 52098817, 52101728, 52101273, 52101737, 52101740, 52101723, 52101731, 52101271, 52101272, 52101725, 52101727, 52101733, 52101735, 52101745, 52101748, 52101274, 52101724, 52101726, 52101729, 52101738, 52101742, 52101746, 52101750, 52101730, 52101732, 52101734, 52101736, 52101739, 52101741, 52101743, 52101744, 52101747, 52101749, 52101751, 52101752, 52097834, 52097835, 52097836, 52097837, 52097838, 52097839

Comment: Incorrect information printed on label

Identify How/When Recall Condition was Corrected in Production : NR

**Recall Schedule :**

Description of Recall Schedule : \*\* 09/26/2017: FCA US will notify dealers and begin notifying owners on or about 11/15/2017.

Planned Dealer Notification Date : NOV 15, 2017 - NOV 15, 2017

Planned Owner Notification Date : NOV 15, 2017 - NOV 15, 2017

\* NR - Not Reported