

Part 573 Safety Recall Report

17V-596

Manufacturer Name : Forest River, Inc.

Submission Date : SEP 22, 2017

NHTSA Recall No. : 17V-596

Manufacturer Recall No. : 05-0527



Manufacturer Information :

Manufacturer Name : Forest River, Inc.

Address : 55470 CR 1

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440

Population :

Number of potentially involved : 10

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2014-2014 Forest River, Inc. Starcraft - PRODIGY SCHOOL BUS

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style :

Power Train : NR

Descriptive Information :

During the investigation Starcraft Bus was able to isolate the scope to the specific manufacturing schedule.

Production Dates : JUN 10, 2014 - JUN 11, 2014

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Description of Noncompliance :

Description of the Noncompliance : During a test process conducted by NHTSA Engineers, it was discovered that an inconsistency of the application of the adhesive was not appropriately applied to the roof panels of certain Starcraft School Busses.

FMVSS 1 : 221 - School bus body joint strength

FMVSS 2 : NR

Description of the Safety Risk : The subject vehicles do not meet the joint strength requirements of FMVSS 221 and may not adequately protect passengers in the event of a crash.

Description of the Cause : Due to an inconsistency during the assembly process, adhesive was not sufficiently applied to the body panels.

Identification of Any Warning that can Occur : None

Supplier Identification :

Component Manufacturer

Name : NR
Address : NR
NR
Country : NR

Chronology :

During FMVSS 221 compliance testing conducted on September 15, 2016, an apparent noncompliance was found on a Starcraft Prodigy school bus. The apparent noncompliance involved two interior panel pieces from the ceiling of the school bus. The agency notified Starcraft of the apparent noncompliance on August 24, 2017. Starcraft, communicating with the agency, investigated the issue including a review of the test report, photographs and a review of the company's manufacturing processes. On September 22, 2017, Forest River decided to conduct a recall to address this issue.

Description of Remedy :**Description of Remedy Program :**

Forest River will provide any required additional adhesive at no cost to owners or dealerships to remedy the vehicles.

What is the Forest River Customer Service Phone Number? (800)
348-7440

How Remedy Component Differs from Recalled Component :

Panel screws will be removed and joints inspected for adhesive. If there is adhesive the screws must be resealed and the panels are compliant. If the adhesive is not properly applied, the panels will have adhesive applied and screws resealed to meet compliance.

Identify How/When Recall Condition was Corrected in Production :

Manufacturing was altered to consolidate the processes in each station to accommodate all school bus procedures to be consistent.

Recall Schedule :

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : NOV 20, 2017 - NOV 20, 2017

Planned Owner Notification Date : NOV 20, 2017 - NOV 20, 2017

* NR - Not Reported