

# Part 573 Safety Recall Report

# 17V-592

**Manufacturer Name :** Daimler Vans USA, LLC**Submission Date :** MAY 04, 2018**NHTSA Recall No. :** 17V-592**Manufacturer Recall No. :** NR**Manufacturer Information :**

Manufacturer Name : Daimler Vans USA, LLC

Address : 303Perimeter Center North  
Suite 202 Atlanta GA 30346

Company phone : 8548883214

**Population :**

Number of potentially involved : 109

Estimated percentage with defect : 100 %

**Vehicle Information :**

Vehicle 1 : 2016-2016 Mercedes-Benz Sprinter 2500/3500

Vehicle Type : BUSES, MEDIUM &amp; HEAVY VEHICLES

Body Style : VAN

Power Train : DIESEL

Descriptive Information : 2016MY Mercedes Benz sprinter 2500 and 3500

Production Dates : FEB 04, 2016 - SEP 29, 2016

VIN Range 1 : Begin :

NR

End : NR

 Not sequential**Description of Defect :**

Description of the Defect : Daimler AG, the manufacturer of Mercedes-Benz Vans, became aware that on 109 Mercedes-Benz Sprinter vehicles for the US market the catch strap for the propeller shaft was not mounted. The vehicle population affected consists of certain body lengths in combination with special sales code AP2 (propeller shaft hoop guard, extended exhaust system). In the event of a frontal collision, the propeller shaft would not be led through the front catch strap. As a consequence, damage to the fuel tank caused by the propeller shaft cannot be ruled out.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : The catch strap serves to guide the propeller shaft in case of a frontal collision. Should the catch strap be missing, the propeller shaft would not be guided and, in the event of a frontal collision, damage to the fuel tank caused by the propeller shaft cannot be ruled out. This could increase the risk of fire resulting from a possible fuel leakage.

Description of the Cause : Due to an incorrect interpretation and implementation of a production implementation notice, the catch strap in the front part of the propeller shaft was not mounted on the vehicles affected in the Argentinian production.

Identification of Any Warning NR  
that can Occur :

## Supplier Identification :

### Component Manufacturer

Name : NR  
Address : NR  
NR  
Country : NR

## Chronology :

Since the start of the Sprinter (NCV3 – model series 906) production in the Argentinian plant (SOP) for the NAFTA market an incorrect interpretation and implementation of a production implementation notice led to the catch strap in the front part of the propeller shaft not being mounted on the vehicles affected. These vehicles were produced in the plant between February 4, 2016 and September 29, 2016.

Upon its recognition by the assembly department in late 2016 the issue was corrected by the intended implementation of the production implementation notice and the correct mounting of the propeller shaft catch strap in production. Further investigation was conducted to identify the dirt point as well as the affected field population. As a precise dirt point could not be identified, vehicles from start of production were considered to be potentially affected.

In September 2017, DAG determined that a potential safety risk cannot be excluded.

Daimler AG is not aware of any complaints from customers concerning this matter.

## Description of Remedy :

Description of Remedy Program : An authorized Mercedes-Benz Sprinter dealer will retrofit the missing catch strap for the propeller shaft (A906 411 00 40) on the vehicles affected. Pursuant to 49 C.F.R. § 577.11(e), Daimler Vans does not plan to provide notice about pre-notice reimbursement to owners since all involved vehicles remain covered under the new vehicle warranty.

How Remedy Component Differs NR  
from Recalled Component :

**Identify How/When Recall Condition was Corrected in Production :** Upon its recognition by the assembly department in late 2016 the issue was corrected by the intended implementation of the production implementation notice and the correct mounting of the propeller shaft catch strap in production.

**Recall Schedule :**

**Description of Recall Schedule :** Dealers will be notified of the pending voluntary recall campaign approximately in October 2017. A copy of all communications will be provided when available.

Owners will be notified one week after the recall launch to the dealers.

**Planned Dealer Notification Date :** DEC 06, 2017 - DEC 06, 2017

**Planned Owner Notification Date :** DEC 21, 2017 - DEC 21, 2017

\* NR - Not Reported