

Part 573 Safety Recall Report

17V-590

Manufacturer Name : Jayco, Inc.**Submission Date :** SEP 22, 2017**NHTSA Recall No. :** 17V-590**Manufacturer Recall No. :** 9903361**Manufacturer Information :**

Manufacturer Name : Jayco, Inc.

Address : 903 South Main Street

PO Box 460 Middlebury IN 46540

Company phone : 800-283-8267

Population :

Number of potentially involved : 374

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2016-2017 Jayco Class C Motorhome "ME" 29ME Greyhawk

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style :

Power Train : NR

Descriptive Information : Research found incidents of melted/ damaged and kinked LP lines on 2016-2017 ME Greyhawks - population created for ALL ME motorhomes produced in 2016-2017 should be inspected for possible repairs

The issue is specific to Greyhawk model ME due to longer length of LP line used to accommodate floor plan.

G1ME0051-0236 - 2016 Model Year

H1ME0051-0260 - 2017 Model Year

Production Dates : APR 13, 2015 - FEB 27, 2017

VIN Range 1 : Begin :

NR

End : NR

 Not sequential**Description of Defect :**

Description of the Defect : LP line crossing chassis frame rail, melted by exhaust and/or damaged by drive shaft - and/or LP line kinked at P clamp

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Risk of combustion /fire causing personal injury and/or property damage

Description of the Cause : Excessive length of LP line installed, routing of LP line, missing P clamp/s

Identification of Any Warning that can Occur : Strong smell of LP outside of unit

Supplier Identification :

Component Manufacturer

Name : NR
Address : NR
NR
Country : NR

Chronology :

8-24-17 Jayco Factory Service had a 2017 Greyhawk ME unit in the shop reporting strong smell of LP gas outside of unit. Found LP line melted by exhaust and rubbed by drive shaft. - LP line was too long and not properly secured w P clamps for sufficient clearance from exhaust and drive shaft. Operations contacted immediately and inspection of 2018 Greyhawks on site was performed - issue not found - 8-25-17 Warranty Analysis of claims and contacts began looking for additional reports of issue- 9-15-17 analysis completed - found 9 reports of the" ME :Greyhawk with melted / damaged LP line with build dates in 2016 MY and 2017 MY 9-19 Details of Analysis presented to Safety Steering Committee - decision made that a recall was required due to safety issue -

Description of Remedy :

Description of Remedy Program : Jayco Dealers will Inspect and repair at no charge to current owner as necessary : .
Inspection step involves 3 areas - required on each unit
1. Sufficient Clearance of LP line from exhaust and drive shaft - Repair if found....Add p clamp/s as necessary
2. Inspect LP line for damage Repair if found: Replace LP line
3. Inspect for kinked LP line at P clamp Repair if found: re route LP line to release kink .. if damaged replace

How Remedy Component Differs from Recalled Component : Sufficient clearance of the LP line from Exhaust and Drive shaft - LP line p clamped correctly , no kinks at p clamp and NO damage to LP line

P clamps - Part # 0011503
Screw for P clamp - Part # 0017714
LP line to cross chassis rail 270" part # 0284053 (includes connections on line)
Recall

Identify How/When Recall Condition was Corrected in Production : While no issues were found on current production lines, Evaluation of routing and required length of the LP line for the ME Greyhawk and process to detect this type of issue on site is under review.

Recall Schedule :

Description of Recall Schedule : Upon receipt of assigned recall number and completion of Dealer instructions, we are prepared to release recall notification to current owner (dealer/retail) on record

Planned Dealer Notification Date : OCT 20, 2017 - OCT 20, 2017

Planned Owner Notification Date : OCT 20, 2017 - OCT 20, 2017

* NR - Not Reported