

Part 573 Safety Recall Report

17V-588

Manufacturer Name : Daimler Trucks North America LLC

Submission Date : SEP 27, 2017

NHTSA Recall No. : 17V-588

Manufacturer Recall No. : FL-746



Manufacturer Information :

Population :

Manufacturer Name : Daimler Trucks North America LLC

Number of potentially involved : 32

Address : 4747 N. Channel Avenue

Estimated percentage with defect : 1 %

Portland OR 97217-3849

Company phone : 800-745-8000

Vehicle Information :

Vehicle 1 : 2013-2018 Western Star 4700

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style :

Power Train : DIESEL

Descriptive Information : Vehicles built with certain AWD axles and battery cable routings.

Production Dates : DEC 17, 2012 - JUL 14, 2017

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Description of Defect :

Description of the Defect : Articulation of All Wheel Drive axle yoke may create insufficient clearance to a battery cable routing allowing the power cable to contact the yoke.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If the battery cables contact the axle yoke over a period of time the cable may chafe leading to a short or possible fire which may result in property damage or personal injury.

Description of the Cause : NR

Identification of Any Warning that can Occur : NR

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR
NR
Country : NR

Chronology :

August 2017 DTNA received a report of battery cable contact to AWD yoke and began an investigation.
September 2017 DTNA decided to conduct a voluntary safety campaign to recall affected vehicles.

Description of Remedy :

Description of Remedy Program : The suspect battery cables will be inspected and repaired if needed. Repairs will be performed by Daimler Trucks North America authorized service facilities. Copies of the reimbursement plan will be submitted as a supplemental report when available.

How Remedy Component Differs from Recalled Component : NR

Identify How/When Recall Condition was Corrected in Production : NR

Recall Schedule :

Description of Recall Schedule : Customer notification will be made by first class mail using Daimler Trucks North America records to determine the customers affected.
Planned Dealer Notification Date : NOV 17, 2017 - NOV 17, 2017
Planned Owner Notification Date : NOV 17, 2017 - NOV 17, 2017

* NR - Not Reported