OMB Control No.: 2127-0004

Part 573 Safety Recall Report

17V-572

Manufacturer Name: Chrysler (FCA US LLC)

Submission Date: SEP 18, 2017 NHTSA Recall No.: 17V-572 **Manufacturer Recall No.:** T59



Manufacturer Information:

Manufacturer Name: Chrysler (FCA US LLC)

Address: 800 Chrysler Drive

CIMS 482-00-91 Auburn Hills MI

48326-2757

Company phone: 1-800-853-1403

Population:

Number of potentially involved: 646,394 Estimated percentage with defect: 41 %

Vehicle Information:

Vehicle 1: 2011-2014 Dodge Durango

Vehicle Type:

Body Style: SUV Power Train: NR

Descriptive Information: Scope was determined to be certain 2011-2014 MY Dodge Durango ("WD") vehicles

built from January 5, 2010, start of production for 2011 MY vehicles, through September 8, 2013 that were included in recall P14 (NHTSA 14V-154). Similar vehicles not included in recall P14 are not included in the scope of this recall.

Affected vehicles may have had incorrect dealer installation of a brake booster shield as part of recall P14. The remedy component is the same as the recalled component,

the dealer instructions and claim process will be updated to ensure proper

installation of the brake booster shield. An incorrectly installed brake booster shield may be less effective in diverting water away from the brake booster, creating the possibility for corrosion and subsequent water intrusion of the brake booster, which in a cold climate may freeze and limit the braking ability of a vehicle. Limited braking

ability can cause a vehicle crash without prior warning.

Production Dates: JAN 05, 2010 - SEP 08, 2013

VIN Range 1: Begin: NR End: NR ☐ Not sequential

Vehicle 2: 2011-2014 Jeep Grand Cherokee

Vehicle Type:

Body Style: SUV Power Train: NR

Descriptive Information: Scope was determined to be certain 2011-2014 MY Jeep Grand Cherokee ("WK")

vehicles built from January 5, 2010, start of production for 2011 MY vehicles, through September 8, 2013 that were included in recall P14 (NHTSA 14V-154). Similar

vehicles not included in recall P14 are not included in the scope of this recall.

Not sequential

All subject vehicles that have had safety recall P14 completed are included in this recall population. The remedy component is the same as the recalled component, the dealer instructions and claim process will be updated to ensure proper installation of the brake booster shield. Affected vehicles may have had incorrect dealer installation of a brake booster shield as part of recall P14. An incorrectly installed brake booster shield may be less effective in diverting water away from the brake booster, creating the possibility for corrosion and subsequent water intrusion of the brake booster, which in a cold climate may freeze and limit the braking ability of a vehicle. Limited braking ability can cause a vehicle crash without prior warning.

Production Dates: JAN 05, 2010 - SEP 08, 2013

VIN Range 1 : Begin : NR End : NR

Description of Defect:

Description of the Defect: Affected vehicles may have had incorrect dealer installation of a brake booster

shield as part of recall P14 (NHTSA 14V-154). An incorrectly installed brake booster shield may be less effective in diverting water away from the brake booster, creating the possibility for corrosion and subsequent water intrusion of the brake booster, which in a cold climate may freeze and limit the braking

ability of a vehicle.

FMVSS 1: NR FMVSS 2: NR

Description of the Safety Risk: Limited braking ability can cause a vehicle crash without prior warning.

Description of the Cause: NR

tification of Any Woming

Identification of Any Warning Potential warnings include illumination of a warning lamp, high brake pedal

that can Occur: effort and/or activation of the anti-lock brake system module.

Supplier Identification:

Component Manufacturer

Name: NR Address: NR

NR

Country: NR

Chronology:

Please see the attached supplemental information titled "FCA US LLC Chronology - Recall T59 - Booster Shield - 11-14 MY WD-WK - 09182017.pdf".

Description of Remedy:

Description of Remedy Program : FCA US will conduct a voluntary safety recall to inspect brake booster

shield installation and perform repairs accordingly.

FCA US has a longstanding policy and practice of reimbursing owners who have incurred the cost of repairing a problem that subsequently becomes the subject of a field action. To ensure consistency, FCA US, as part of the owner letter, will request that customers send the original receipt and/or other adequate proof of payment to the company for confirmation of the

expense.

How Remedy Component Differs Part Name: Cover, Booster Water Protection

from Recalled Component: Part Description: Brake Booster Shield

Part Number: 04581911AA

Comment: This recall is not related to a part defect but rather involves incorrect installation at the dealers; this part number is for the P14 (NHTSA 14V-154) remedy shield to be inspected for proper installation.

Identify How/When Recall Condition NR

was Corrected in Production:

Recall Schedule:

Description of Recall Schedule: ** 09/18/2017: FCA US will notify dealers and begin notifying owners on

or about 11/07/2017.

Planned Dealer Notification Date : NOV 07, 2017 - NOV 07, 2017 Planned Owner Notification Date : NOV 07, 2017 - NOV 07, 2017

^{*} NR - Not Reported