

Part 573 Safety Recall Report

17V-568

Manufacturer Name : Volvo Bus Corporation

Submission Date : DEC 14, 2017

NHTSA Recall No. : 17V-568

Manufacturer Recall No. : SR17-82



Manufacturer Information :

Manufacturer Name : Volvo Bus Corporation

Address : SE-405-08

GOTHENBURG, SWEDEN 00 000000

Company phone : 999

Population :

Number of potentially involved : 33

Estimated percentage with defect : 10 %

Vehicle Information :

Vehicle 1 : 2017-2018 Volvo 9700

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : DIESEL

Descriptive Information : Certain 2017 and 2018 9700 Model vehicles manufactured from March 29, 2017 through June 20, 2017.

The vehicles were identified based on build date, accelerator pedal part number, and transmission type

The recall products have a specific accelerator pedal part number, and transmission type that distinguishes them from products not included in the recall.

Production Dates : MAR 29, 2017 - JUN 20, 2017

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Description of Defect :

Description of the Defect : The accelerator pedal may not react to the driver's input (i.e. not accelerator when the pedal is pressed).

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Under certain conditions, this may present a safety risk if the accelerator does not react when the driver presses the pedal.

This potential issue was reported by Volvo's manufacturing facility. There have been no reports on vehicles in service.

A disabled vehicle may present a hazard to other motorists and the persons occupying the bus. Volvo has received no reports of accidents associated with this defect, but is taking proactive actions to protect our customers, their

passengers, and those that the share the road with.

Description of the Cause : Root Cause is unknown, Further evaluation is proceeding.

Identification of Any Warning that can Occur : The pedal may not react when the accelerator is pressed.

Supplier Identification :

Component Manufacturer

Name : Williams Controls Inc

Address : 14100 SW 72nd Ave.

Portland OREGON 97224

Country : United States

Chronology :

7/20/2017 Report received from Volvo's factory in Mexico

7/20/2017 Investigation opened

7/25/2017 Repairs introduced in production

9/5/2017 Repairs deemed to not be sufficient. Stop delivery issued

9/8/2017 Volvo Bus decides to take proactive measures on vehicles imported into the United States

9/14/2017 Volvo Bus submits 573 report to the National Highway Traffic Safety Administration (NHTSA)

Description of Remedy :

Description of Remedy Program : Volvo Bus will release a safety recall to replace the pedal. Requests for reimbursement will be addressed according to Volvo's General Plan for Reimbursement of Pre-Notification Remedies on file with NHTSA.

How Remedy Component Differs from Recalled Component : Accelerator Pedal, Volvo Part Number 22760012

The recall repair will involve replacing the pedal with a different pedal.

Identify How/When Recall Condition was Corrected in Production : The potential issue was first discovered in July 2017 at Volvo's manufacturing facility. A solution was identified and introduced on July 25, 2017. Further investigation determined that the repairs introduced in July 2017 may not be sufficient; a delivery stop was then issued (September 5) to hold vehicles at Volvo's manufacturing facility.

Recall Schedule :

Description of Recall Schedule : Volvo Bus has no dealers. Owner notification letters will be issued by September 29, 2017.

Planned Dealer Notification Date : SEP 29, 2017 - OCT 03, 2017

Planned Owner Notification Date : SEP 29, 2017 - OCT 03, 2017

* NR - Not Reported