

# Part 573 Safety Recall Report

# 17V-564

**Manufacturer Name :** Heartland Recreational Vehicles, LLC

**Submission Date :** SEP 13, 2017

**NHTSA Recall No. :** 17V-564

**Manufacturer Recall No. :** 99.01.35



## Manufacturer Information :

**Manufacturer Name :** Heartland Recreational Vehicles, LLC

**Address :** 1001 All Pro Drive

Elkhart IN 46514

**Company phone :** 8772628032

## Population :

**Number of potentially involved :** 134

**Estimated percentage with defect :** 100 %

## Vehicle Information :

**Vehicle 1 :** 2018-2018 Sundance XLT TT ID221RB, ID241BH, ID273RL, ID281DB, ID283RB, ID291QB

**Vehicle Type :** TRAILERS

**Body Style :** OTHER

**Power Train :** NR

**Descriptive Information :** the population was determined based on when the person installing the axles started putting them on backwards and when it was discovered. Once discovered the production was corrected to have the axles installed correctly.

**Production Dates :** APR 05, 2017 - JUL 17, 2017

**VIN Range 1 : Begin :** 5SFNB2528JN351889 **End :** 5SFNB3420JN360352  Not sequential

## Description of Defect :

**Description of the Defect :** The axles were put on in a flipped or backward position.

**FMVSS 1 :** NR

**FMVSS 2 :** NR

**Description of the Safety Risk :** There is the potential for the Magnet actuating arm to get caught on the shaft and cause the brakes to temporarily lock up.

**Description of the Cause :** The axles are in the backward positioning.

**Identification of Any Warning that can Occur :** There might be brake squeal or chatter.

## Supplier Identification :

**Component Manufacturer**

Name : NR  
Address : NR  
NR  
Country : NR

**Chronology :**

August 2nd dealer notified manufacture of issue, inspection of plant reveled axles were installed backwards and corrected. process to determine when this began in production. 8/9 Contacted Dexter to discuss the affects this would have on brakes. They have little data on this scenario but that the braking would have only 10% reduction. 8/16 safety committee meet and determined that the reduction was not a significant reduction but more information was needed. more discussions with Dexter and determining it could affect a brake lock up. 9/11 safety committee determines that a recall should be completed.

**Description of Remedy :**

Description of Remedy Program : To have the Dealer flip the axles to the correct positioning. Should anyone have already had this completed the manufacture would reimburse any labor or parts cost incurred.

How Remedy Component Differs from Recalled Component : The component is the same it is being correctly oriented so that it is installed in its forward position. This is a 3500# Dexter EZ Lube Axle 5886681

Identify How/When Recall Condition was Corrected in Production : The correct positioning of the axle was re-implemented on August 2, 2017

**Recall Schedule :**

Description of Recall Schedule : Dealer letters to be mailed once complete and owner letters to be mailed once approved

Planned Dealer Notification Date : SEP 18, 2017 - SEP 18, 2017

Planned Owner Notification Date : OCT 12, 2017 - OCT 13, 2017

\* NR - Not Reported