

# Part 573 Safety Recall Report

# 17V-562

**Manufacturer Name :** Chrysler (FCA US LLC)**Submission Date :** MAY 10, 2018**NHTSA Recall No. :** 17V-562**Manufacturer Recall No. :** T51**Manufacturer Information :**

Manufacturer Name : Chrysler (FCA US LLC)

Address : 800 Chrysler Drive  
CIMS 482-00-91 Auburn Hills MI  
48326-2757

Company phone : 1-800-853-1403

**Population :**

Number of potentially involved : 443,874

Estimated percentage with defect : 1 %

**Vehicle Information :**

Vehicle 1 : 2013-2017 Ram 3500 Cab Chassis

Vehicle Type :

Body Style : PICKUP TRUCK

Power Train : NR

Descriptive Information : 2013-2017 MY Ram 3500 Cab Chassis ("DD") vehicles equipped with the Cummins 6.7L Turbo Diesel engine (Sales Code ETK) and Concentric water pump without the vent hole. Vehicles in the recall population were built from October 24, 2012, start of production for 2013 MY Ram Trucks to February 28, 2017. Similar vehicles not included in the recall population were built with either a Concentric water pump with a vent hole, or a non-Concentric water pump.

Production Dates : OCT 24, 2012 - FEB 28, 2017

VIN Range 1 : Begin :

NR

End : NR

 Not sequential

Vehicle 2 : 2013-2017 Ram 3500

Vehicle Type :

Body Style : PICKUP TRUCK

Power Train : NR

Descriptive Information : 2013-2017 MY Ram 3500 ("D2") vehicles equipped with the Cummins 6.7L Turbo Diesel engine (Sales Code ETK) and Concentric water pump without the vent hole. Vehicles in the recall population were built from October 24, 2012, start of production for 2013 MY Ram Trucks to February 28, 2017. Similar vehicles not included in the recall population were built with either a Concentric water pump with a vent hole, or a non-Concentric water pump.

Production Dates : OCT 24, 2012 - FEB 28, 2017

VIN Range 1 : Begin :

NR

End : NR

 Not sequential

Vehicle 3 : 2013-2017 Ram 3500 Cab Chassis with a GVWR less than 10,000 lbs

Vehicle Type :

Body Style : PICKUP TRUCK

Power Train : NR

Descriptive Information : 2013-2017 MY Ram 3500 Cab Chassis with a GVWR less than 10,000 lbs ("DF") equipped with the Cummins 6.7L Turbo Diesel engine (Sales Code ETK) and Concentric water pump without the vent hole. Vehicles in the recall population were built from October 24, 2012, start of production for 2013 MY Ram Trucks to February 28, 2017. Similar vehicles not included in the recall population were built with either a Concentric water pump with a vent hole, or a non-Concentric water pump.

Production Dates : OCT 24, 2012 - FEB 28, 2017

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Vehicle 4 : 2013-2017 Ram 2500

Vehicle Type :

Body Style : PICKUP TRUCK

Power Train : NR

Descriptive Information : 2013-2017 MY Ram 2500 ("DJ") vehicles equipped with the Cummins 6.7L Turbo Diesel engine (Sales Code ETK) and Concentric water pump without the vent hole. Vehicles in the recall population were built from October 24, 2012, start of production for 2013 MY Ram Trucks to February 28, 2017. Similar vehicles not included in the recall population were built with either a Concentric water pump with a vent hole, or a non-Concentric water pump.

Production Dates : OCT 24, 2012 - FEB 28, 2017

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Vehicle 5 : 2013-2017 Ram 4500/5500 Cab Chassis

Vehicle Type :

Body Style : PICKUP TRUCK

Power Train : NR

Descriptive Information : 2013-2017 MY Ram 4500/5500 Cab Chassis ("DP") vehicles equipped with the Cummins 6.7L Turbo Diesel engine (Sales Code ETK) and Concentric water pump without the vent hole. Vehicles in the recall population were built from October 24, 2012, start of production for 2013 MY Ram Trucks to February 28, 2017. Similar vehicles not included in the recall population were built with either a Concentric water pump with a vent hole, or a non-Concentric water pump.

Production Dates : OCT 24, 2012 - FEB 28, 2017

VIN Range 1 : Begin :

NR

End : NR

Not sequential

## Description of Defect :

Description of the Defect : Some 2013-2017 MY D2, DD, DJ, DP, and DF trucks equipped with the Cummins 6.7L Turbo Diesel engine (Sales Code ETK) may experience a water pump failure which may result in an engine compartment fire, resulting in an increased risk of injury to motor vehicle occupants or persons outside the vehicle.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : A water pump failure may occur which may result in an engine compartment fire and an increased risk of injury to motor vehicle occupants or persons outside the vehicle.

Description of the Cause : NR

Identification of Any Warning that can Occur : NR

## Supplier Identification :

### Component Manufacturer

Name : Cummins

Address : 500 Jackson Street  
Columbus INDIANA

Country : United States

## Chronology :

Please see the attached supplemental information titled "FCA US LLC Chronology – Cummins, Concentric Water Pump – 10102017.pdf".

**Description of Remedy :**

Description of Remedy Program : FCA US will conduct a voluntary safety recall to replace water pumps with new water pumps with corrective features including a vent hole.

FCA US has a longstanding policy and practice of reimbursing owners who have incurred the cost of repairing a problem that subsequently becomes the subject of a field action. To ensure consistency, FCA US, as part of the owner letter, will request that customers send the original receipt and/or other adequate proof of payment to the company for confirmation of the expense.

How Remedy Component Differs from Recalled Component : Part Name: Water Pump  
Part Description: Water pump  
Part Number: 68210961AA  
Comment: Remedy component is distinguished by implementation of water pump vent hole

Identify How/When Recall Condition was Corrected in Production : NR

**Recall Schedule :**

Description of Recall Schedule : \*\*05/10/2018: For Phase 2 (2015-2017 MY), FCA US will begin notifying owners on or about 08/28/18.

\*\*01/25/2018: FCA US will be executing a phased launch. For Phase 1 (2013-2014 MY), FCA US will notify dealers on or about 02/22/18 and begin notifying owners on or about 02/26/18. For Phase 2 (2015-2017 MY), FCA US will notify dealers on or about 05/31/18 and begin notifying owners on or about 06/07/18.

\*\* 09/12/2017: FCA US will notify dealers and begin notifying owners on or about November 1, 2017.

Planned Dealer Notification Date : NOV 01, 2017 - NOV 01, 2017

Planned Owner Notification Date : NOV 01, 2017 - NOV 01, 2017

\* NR - Not Reported