

# Part 573 Safety Recall Report

# 17V-550

**Manufacturer Name :** Metro Worldwide, LLC**Submission Date :** SEP 01, 2017**NHTSA Recall No. :** 17V-550**Manufacturer Recall No. :** NR**Manufacturer Information :**

Manufacturer Name : Metro Worldwide, LLC

Address : 1400 S 24th St Suite B

Clear Lake IA 50428

Company phone : 903-7377

**Population :**

Number of potentially involved : 18

Estimated percentage with defect : 95 %

**Vehicle Information :**

Vehicle 1 : 2016-2017 Metro Link 28WC

Vehicle Type : BUSES, MEDIUM &amp; HEAVY VEHICLES

Body Style :

Power Train : NR

**Descriptive Information :** Metro Worldwide concluded that only certain configurations of 28 foot Metro Link buses might be non-compliant. It examined the records related to each such bus manufactured since it began manufacturing in late 2015.

It has concluded that the noncompliance applies only to vehicles with the following configuration: 8 passengers + 4 wheelchair passengers, convertible to 20 passengers w/o wheelchairs, flat floor

Production Dates : APR 01, 2016 - MAY 31, 2017

VIN Range 1 : Begin :

NR

End : NR

 Not sequential

Vehicle 2 : 2016-2017 Metro Link 28SH

Vehicle Type : BUSES, MEDIUM &amp; HEAVY VEHICLES

Body Style :

Power Train : NR

**Descriptive Information :** Metro Worldwide concluded that only certain configurations of 28 foot Metro Link buses might be noncompliant. It examined the records related to each such bus manufactured since it began manufacturing in late 2015.

It has concluded that the noncompliance applies to the following configurations only:

- 25 passengers with high back recline seats and overhead luggage racks
- 25 passengers with no rear luggage area (seats spaced to rear wall)
- 24 passengers with Trieste 3 point recline seats and overhead luggage racks

Production Dates : APR 01, 2016 - MAY 31, 2017

VIN Range 1 : Begin :

NR

End : NR

 Not sequential

**Description of Noncompliance :**

Description of the Noncompliance : Based on the seating capacity of the vehicle as equipped, if fully loaded, the vehicle may exceed the GVWR and/or GAWR limitations as indicated on the certification label, which would make it out of compliance with FMVSS 567.5, weight label certification.

FMVSS 1 : 567 - Certification

FMVSS 2 : NR

Description of the Safety Risk : These buses may be overloaded beyond the GVWR and/or GAWR maximum as listed on the certification label if loaded to maximum seating capacity. Overloading the vehicle could cause poor handling of the vehicle, improper or premature tire wear potentially leading to tire failure, and/or premature failure of suspension or braking systems. These conditions increase the risk of vehicle crash and/or occupant injury.

Description of the Cause : NR

Identification of Any Warning that can Occur : NR

**Supplier Identification :****Component Manufacturer**

Name : NR

Address : NR

NR

Country : NR

**Chronology :**

NR

**Description of Remedy :**

Description of Remedy Program : All recalled vehicles will first be weighed to determine if they are in compliance. If not, Metro Worldwide will work with each customer to reduce sufficient weight to bring the vehicle into compliance. Due to the fact that these vehicles are highly customized, the particular remedy will vary, but in most cases, it will involve the removal of a single seat.

How Remedy Component Differs from Recalled Component : The recall population only includes the specific configurations detailed above.

Identify How/When Recall Condition was Corrected in Production : NR

**Recall Schedule :**

Description of Recall Schedule : NR

Planned Dealer Notification Date : SEP 18, 2017 - SEP 22, 2017

Planned Owner Notification Date : SEP 18, 2017 - SEP 22, 2017

\* NR - Not Reported