

Part 573 Safety Recall Report

17V-543

Manufacturer Name : Chrysler (FCA US LLC)**Submission Date :** AUG 31, 2017**NHTSA Recall No. :** 17V-543**Manufacturer Recall No. :** T53**Manufacturer Information :**

Manufacturer Name : Chrysler (FCA US LLC)

Address : 800 Chrysler Drive
CIMS 482-00-91 Auburn Hills MI
48326-2757

Company phone : 1-800-853-1403

Population :

Number of potentially involved : 22,242

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2017-2018 Jeep Cherokee

Vehicle Type :

Body Style : SUV

Power Train : NR

Descriptive Information : Some 2017-2018 MY Jeep Cherokee ("KL") vehicles have a non-compliant certification label for the US market, which is missing the tire and rim size and includes the Passenger Car, rather than the Multi-Purpose Vehicle ("MPV"), safety statement. The starting point of the affected vehicle population was established as February 27, 2017, when KL production began at Belvidere Assembly Plant ("BVAP"), to August 10, 2017, when a program change in the broadcast label printing software added a hard coded exception for the KL vehicles and a correct certification label in the MPV format was implemented at BVAP. The omission of the tire and rim size information may lead to an incorrect tire and rim combination being installed on the vehicle, which can cause a vehicle crash without prior warning. Toledo North Assembly Plant ("TNAP") also built KL vehicles until April 6, 2017, which have the correct certification label as the printer layout is assembly plant dependent.

Production Dates : FEB 27, 2017 - AUG 10, 2017

VIN Range 1 : Begin : NR

End : NR

 Not sequential

Description of Noncompliance :

Description of the Noncompliance : Federal Motor Vehicle Safety Standard ("FMVSS") 110 (49 CFR 571.110) requires, for vehicles other than passenger cars, that each vehicle shall show the size designation and, if applicable, the type designation of rims (not necessarily those on the vehicle) appropriate for the tire appropriate for use on that vehicle, including the tire installed as original equipment on the vehicle by the vehicle manufacturer, after each GAWR listed on the certification label required by §567.4 or §567.5 of this chapter. The certification label affixed to the subject vehicles omitted the rim information required by FMVSS 110.

FMVSS 1 : 110 - Tire selection and rims

FMVSS 2 : NR

Description of the Safety Risk : The omission of the required rim information could lead to an incorrect tire and rim combination being installed on the vehicle, which can cause a vehicle crash without prior warning.

Description of the Cause : NR

Identification of Any Warning that can Occur : Most customers would not be aware of this potential noncompliance.

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

- On August 10, 2017, the FCA US Vehicle Safety and Regulatory Compliance ("VSRC") organization received notification from FCA US Information and Communication Technology ("ICT") that the certification label on some 2017-2018 MY KL vehicles had been printing at BVAP with the content for a Passenger Car when it should have been an MPV.
- On August 10, 2017, the FCA US VSRC notified the BVAP Quality Center Manager of the issue; who provided the FCA US VSRC with current production labels for verification. FCA US VSRC confirmed that current US market certification labels were printing in the incorrect format, and did not include rim information required by FMVSS 110. A yard hold was put in place at BVAP to contain vehicles produced with the incorrect certification labels.

- On August 24, 2017, FCA US determined, through the Vehicle Regulations Committee, to conduct a voluntary safety recall of the affected vehicles.

Description of Remedy :

Description of Remedy Program : FCA US will conduct a Voluntary Safety recall on all affected vehicles to replace the certification label.

FCA US has a longstanding policy and practice of reimbursing owners who have incurred the cost of repairing a problem that subsequently becomes the subject of a field action. To ensure consistency, FCA US, as part of the owner letter, will request that customers send the original receipt and/or other adequate proof of payment to the company for confirmation of the expense.

How Remedy Component Differs from Recalled Component : Part Name: Label
Part Description: Info Certification Vehicle & Tire Blank
Part Number: 05270246AB

Identify How/When Recall Condition was Corrected in Production : NR

Recall Schedule :

Description of Recall Schedule : **08/31/2017: FCA US will notify dealers and begin notifying owners on or about 10/20/2017.

Planned Dealer Notification Date : OCT 20, 2017 - OCT 20, 2017

Planned Owner Notification Date : OCT 20, 2017 - OCT 20, 2017

* NR - Not Reported