

# Part 573 Safety Recall Report

# 17V-542

**Manufacturer Name :** Chrysler (FCA US LLC)**Submission Date :** AUG 31, 2017**NHTSA Recall No. :** 17V-542**Manufacturer Recall No. :** T54**Manufacturer Information :**

Manufacturer Name : Chrysler (FCA US LLC)

Address : 800 Chrysler Drive  
CIMS 482-00-91 Auburn Hills MI  
48326-2757

Company phone : 1-800-853-1403

**Population :**

Number of potentially involved : 47,927

Estimated percentage with defect : 100 %

**Vehicle Information :**

Vehicle 1 : 2017-2018 Chrysler Pacifica

Vehicle Type :

Body Style : VAN

Power Train : NR

**Descriptive Information :** All 2017-2018 MY Chrysler Pacifica ("RU") vehicles with the 8-passenger seating option (Sales Codes CYF) have a second-row, center seating position seat belt buckle that could cause the left outboard seat belt to become unlatched under certain conditions. The recall scope was determined to be RU Vehicles built between November 1, 2015, when production of the 2017 MY RU began at Windsor Assembly Plant ("WAP") to August 24, 2017, when WAP began production of the 8-passenger option RU with a shorter second-row, center seating position seat belt buckle webbing. Similar vehicles with the 7-passenger seating option are not affected, because these vehicles do not have a second-row center seating position.

Production Dates : NOV 01, 2015 - AUG 24, 2017

VIN Range 1 : Begin :

NR

End : NR

 Not sequential**Description of Defect :**

**Description of the Defect :** In certain passenger seating and vehicle situations, the second-row center seating position seat belt buckle could cause the left outboard seat belt to become unlatched.

FMVSS 1 : NR

FMVSS 2 : NR

**Description of the Safety Risk :** This defect may, in certain cases, result in a compromised safety system for a buckled left second-row passenger. In certain passenger seating and vehicle situations, the second-row center seating position seat belt buckle could cause the left outboard seat belt to become unlatched. In the event the center seat belt buckle does cause the outboard seat belt to unlatch, it could increase

the risk and/or severity of injury to motor vehicle occupants in the event of a crash.

Description of the Cause : NR

Identification of Any Warning that can Occur : NR

## Supplier Identification :

### Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

## Chronology :

- On May 12, 2017, the FCA US Vehicle Safety and Regulatory Compliance (“VSRC”) organization was notified by the FCA US Interior Restraints Engineering Department of a concern on the 2017-2018 MY RU vehicles. A concern was reported of the second-row outboard seat belt releasing while conducting validation testing on chassis components using water dummy ballast.
- Between May 13, and August 2, 2017, the FCA US VSRC reviewed field data and investigated whether the issue could be verified and duplicated.
- On July 31, 2017, the FCA US Vehicle Dynamics group was able to duplicate the issue in testing.
- On August 2, 2017, the FCA US VSRC conducted a vehicle review and FCA US Vehicle Dynamics group informed the VSRC Investigator that the issue was duplicated with a forward-facing child seat.
- On August 24, 2017, FCA US determined, through the Vehicle Regulations Committee, to conduct a voluntary safety recall of the affected vehicles.

**Description of Remedy :**

Description of Remedy Program : FCA US will conduct a Voluntary Safety Recall on all affected vehicles to install a shorter second-row seatbelt buckle that corrects this condition.

FCA US has a longstanding policy and practice of reimbursing owners who have incurred the cost of repairing a problem that subsequently becomes the subject of a field action. To ensure consistency, FCA US, as part of the owner letter, will request that customers send the original receipt and/or other adequate proof of payment to the company for confirmation of the expense.

How Remedy Component Differs from Recalled Component : Part Name: Center Buckle  
Part Description: Second row, center passenger seat belt buckle (black, toffee, alloy)  
Part Number: 5LA521D2AA, 5LA521L5AA, 5LA521X9AA  
Comment: Recalled component is approximately 19mm longer in belt webbing length.

Identify How/When Recall Condition was Corrected in Production : NR

**Recall Schedule :**

Description of Recall Schedule : \*\* 08/31/2017: FCA US will notify dealers and begin notifying owners on or about 10/20/2017.

Planned Dealer Notification Date : OCT 20, 2017 - OCT 20, 2017

Planned Owner Notification Date : OCT 20, 2017 - OCT 20, 2017

\* NR - Not Reported