

# Part 573 Safety Recall Report

# 17V-524

**Manufacturer Name :** Spartan Motors USA

**Submission Date :** AUG 25, 2017

**NHTSA Recall No. :** 17V-524

**Manufacturer Recall No. :** 17022



## Manufacturer Information :

**Manufacturer Name :** Spartan Motors USA

**Address :** 1541 Reynolds Road

Charlotte MI 48813

**Company phone :** 517-543-6400

## Population :

**Number of potentially involved :** 11

**Estimated percentage with defect :** 100 %

## Vehicle Information :

**Vehicle 1 :** 2016-2016 Fleet Vehicle and Service Truck Body

**Vehicle Type :** BUSES, MEDIUM & HEAVY VEHICLES

**Body Style :** OTHER

**Power Train :** DIESEL

**Descriptive Information :** The recall population was determined by a review of tire pressure information that is put on the Final Stage Manufacturer certification label. When the issue was discovered, an electronic search was conducted to determine the potential population. Units subject to this recall were determined to have the wrong rear tire pressures while other vehicles had the correct rear tire pressure.

**Production Dates :** OCT 16, 2016 - NOV 16, 2016

**VIN Range 1 : Begin :**

NR

**End :** NR

Not sequential

## Description of Defect :

**Description of the Defect :** The rear tire pressure supplied on the final stage manufacturer's label is less than the required tire pressure for the required weight rating.

**FMVSS 1 :** NR

**FMVSS 2 :** NR

**Description of the Safety Risk :** If owners follow the tire pressure information on the label, there is the potential for tires to be under inflated on the rear axle. Operating the vehicle with under inflated tires could result in a tire blow out which could increase the risk of a crash.

**Description of the Cause :** The procedure for identifying, and entering, the correct tire pressure information was not followed.

**Identification of Any Warning that can Occur :** There is no warning.

**Supplier Identification :****Component Manufacturer**

Name : NR  
Address : NR  
NR  
Country : NR

**Chronology :**

On, or near, August 18, 2017 Fleet Vehicle and Services business unit was made aware of the incorrect tire pressure information on the cert label by way of customer complaint. After researching the issue, 11 units were identified to have the incorrect tire pressure. on 8/21, Spartan determined the problem could be safety related.

**Description of Remedy :**

Description of Remedy Program : A new label with the correct tire pressure information will be supplied at no charge to the customer.

How Remedy Component Differs from Recalled Component : The recalled vehicles have incorrect tire pressures for the rear tires on the final stage manufacturer's cert label. Others have the correct tire pressures. This was determined by a review of tire pressure information for historical builds in the same time frame. This issue is not associated with a component.

Identify How/When Recall Condition was Corrected in Production : An audit of labels and information within the data base was conducted on 8/21 and other vehicles were determined to have the correct tire pressure.

**Recall Schedule :**

Description of Recall Schedule : The Fleet Vehicle and Services units does not use dealers and therefore will not have a dealer notification.

Planned Dealer Notification Date : NR - NR

Planned Owner Notification Date : AUG 29, 2017 - AUG 29, 2017

\* NR - Not Reported