

Part 573 Safety Recall Report

17V-523

Manufacturer Name : Forest River, Inc.

Submission Date : AUG 25, 2017

NHTSA Recall No. : 17V-523

Manufacturer Recall No. : 45-0509



Manufacturer Information :

Population :

Manufacturer Name : Forest River, Inc.

Number of potentially involved : 34

Address : 55470 CR 1

Estimated percentage with defect : 100 %

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440

Vehicle Information :

Vehicle 1 : 2018-2018 Forest River, Inc. XLR ToyHaulers - XLT23KW and XLT23KW-W

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : Previous vehicles have the correct tire size designated on the Federal Placard as there was a documented revision put forth to Corporate Data entry. The vehicles within the scope of the recall began at the revision set forth by Forest River Engineering. Forest Rivers' Information Technology Department confirmed the vehicle population by query of the specific model produced at the date of the revision of the tire.

Production Dates : APR 28, 2017 - AUG 18, 2017

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Description of Noncompliance :

Description of the Noncompliance : The subject vehicles' Federal Placards indicate an incorrect Tire and Rim combination. The Federal Placard indicates the tire and rims are ST235/75R16/E Tires with 80 PSI and a rim designation of 16X6.0JJ. The correct tire and rim combination is ST225/75R15/E Tires with 80 PSI and a rim designation of 16X6.0JJ and is installed on the vehicle(s).

FMVSS 1 : 110 - Tire selection and rims

FMVSS 2 : NR

Description of the Safety Risk : The placards do not indicate the correct tire/rim combination which could lead to the installation of incorrect replacement tires, potentially increasing the risk of a crash.

Description of the Cause : Due to an error in the data system the tire and rim combination data tables did not match and incorrect information was printed on the placards.

Identification of Any Warning that can Occur : None

Supplier Identification :**Component Manufacturer**

Name : NR
Address : NR
NR
Country : NR

Chronology :

On August 22, 2017, Forest River's Office of Corporate Compliance (OCC) received a report from Forest River Engineering of a potential issue involving the Federal Placards. Forest River initiated an investigation including a review of the printed federal placards and the size of tires and rims installed.

On August 25, 2017, Forest River's Corporate Committee decided to conduct a recall to address this issue.

Description of Remedy :

Description of Remedy Program : Forest River will provide new Federal Placards, free of charge to both Owners and Dealers.

What is the Forest River Customer Service Phone Number? (574)
642-0432

How Remedy Component Differs from Recalled Component : The Federal Placards will be printed with the revised information to reflect accurate data; the Federal Placard will be the same part number.

Identify How/When Recall Condition was Corrected in Production : The condition was corrected through a data entry revision during the week of August 22, 2017.

Recall Schedule :

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : OCT 23, 2017 - OCT 23, 2017

Planned Owner Notification Date : OCT 23, 2017 - OCT 23, 2017

* NR - Not Reported