

Part 573 Safety Recall Report

17V-511

Manufacturer Name : Heartland Recreational Vehicles, LLC

Submission Date : AUG 18, 2017

NHTSA Recall No. : 17V-511

Manufacturer Recall No. : 99.01.34



Manufacturer Information :

Population :

Manufacturer Name : Heartland Recreational Vehicles, LLC

Number of potentially involved : 20

Address : 1001 All Pro Drive

Estimated percentage with defect : 100 %

Elkhart IN 46514

Company phone : 8772628032

Vehicle Information :

Vehicle 1 : 2018-2018 Pioneer RD210 & BH250

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : The recall population was determined based on when the flex-Tec style of LP components were first used in the production of these models. And was than determined when they were incorrectly secured on the frame components based on audit record, and the serial # from the original complaint.

Production Dates : MAY 31, 2017 - JUN 09, 2017

VIN Range 1 : Begin : 5SFPB2520JE357467 **End :** 5SFPB2925JE358236

Not sequential

Description of Defect :

Description of the Defect : The LP hose's coming off the LP block and going into the camper near the Tire may not have been properly secured to the frame to prevent the tire from rubbing through the LP hose.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If the tire rubbed through the LP hose, an LP leak would occur which could lead to fire.

Description of the Cause : Improper placement and securing of the LP hose to the frame, next to the tire as it enters the floor of the camper.

Identification of Any Warning that can Occur : no warning would be present.

Supplier Identification :**Component Manufacturer**

Name : NR
Address : NR
NR
Country : NR

Chronology :

on July 17, 2017 our warranty department received notice from a dealer receiving a camper at delivery and noticed the LP lines rubbing the tire. This information was then passed on to production to determine cause and provide direction. It was determined that this was built incorrectly and moved to an investigation status on August 3, 2017 to determine if this was an isolated instance. on August 11th determined that there were the possibility of more and moved this to a safety hearing review. on August 16th the safety committee determined that this was a safety issue and to proceed to recall the affected trailers.

Description of Remedy :

Description of Remedy Program : The manufacture will have the dealer secure the Hose against the frame using a D style hose clamp.

How Remedy Component Differs from Recalled Component : The LP flex Manifold part # MMS-24754 is being relocated on the frame so that the LP Hoses would not be able to make contact with the tire.

Identify How/When Recall Condition was Corrected in Production : The production plant installs a D style connector to retain the hoses.

Recall Schedule :

Description of Recall Schedule : notifications to be sent as soon as approval of the letters are received.

Planned Dealer Notification Date : SEP 04, 2017 - SEP 04, 2017

Planned Owner Notification Date : SEP 04, 2017 - OCT 13, 2017

* NR - Not Reported