

Part 573 Safety Recall Report

17V-505

Manufacturer Name : Keystone RV Company

Submission Date : AUG 14, 2017

NHTSA Recall No. : 17V-505

Manufacturer Recall No. : 17-296



Manufacturer Information :

Manufacturer Name : Keystone RV Company

Address : PO Box 2000
2642 Hackberry Drive Goshen IN
46527

Company phone : 574-535-2100

Population :

Number of potentially involved : 161

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2018-2018 Crossroads Redwood

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : Redwood models with black pipe propane manifold

Production Dates : APR 18, 2017 - JUL 31, 2017

VIN Range 1 : Begin : 4YDF38227J9340030 **End :** 4YDF3902XJ9340127 Not sequential

Vehicle 2 : 2018-2018 Crossroads Cameo

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : Cameo models with black pipe propane manifold

Production Dates : MAY 10, 2017 - JUL 13, 2017

VIN Range 1 : Begin : 4YDF38028J9310005 **End :** 4YDF38025J9310026 Not sequential

Description of Defect :

Description of the Defect : It has been decided that the vehicles in this recall population may have a propane manifold under the kitchen slide that can come into contact with the main floor of the unit causing damage to the propane line.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If the propane manifold comes into contact with the main floor when the slide room is retracted and/or during travel, there is an increased risk of damage to the manifold which may result in a propane leak leading to an increased

Description of the Cause : risk of fire, personal injury and property damage. A design change was made to the propane system of the Redwood and Cameo fifth wheel product lines and as part of the change a copper line manifold was located on the slide room bar. As described in the timeline below, it was later discovered that the newly located manifold would hit the main floor of the camper when the slide room is closed.

Identification of Any Warning that can Occur : Propane has an odorant added to it called ethyl mercaptan that gives the gas a smell of rotten eggs. This would be evident in the case of a propane leak.

Supplier Identification :

Component Manufacturer

Name : NR
Address : NR
NR
Country : NR

Chronology :

July 10, 2017 – Propane leak discovered in production of a Redwood fifth wheel product.
July 11, 2017 – Investigation commenced into the cause of the propane leak as well as the production time period and the affected products/floor plans involved.
August 8, 2017 – Investigation concluded with the determination of the cause of the propane leak as described in Section B above, the production time period, and the affected products/floor plans.

Description of Remedy :

Description of Remedy Program : The remedy is to reposition the propane manifold on the slide room bar and remove a section of metal trim along the main floor line to provide additional clearance for the propane manifold.

How Remedy Component Differs from Recalled Component : NA

Identify How/When Recall Condition was Corrected in Production : Units were quarantined, inspected then repaired as indicated by inspection.

Recall Schedule :

Description of Recall Schedule : Keystone will notify the dealers and owners of the recreational vehicles by letter. A final copy of the owner letter will be provided to NHTSA, along with the dealer repair procedures.

Planned Dealer Notification Date : AUG 22, 2017 - AUG 22, 2017

Planned Owner Notification Date : AUG 22, 2017 - AUG 22, 2017

* NR - Not Reported