

# Part 573 Safety Recall Report

# 17V-487

**Manufacturer Name :** General Motors LLC**Submission Date :** AUG 03, 2017**NHTSA Recall No. :** 17V-487**Manufacturer Recall No. :** 17307**Manufacturer Information :**

Manufacturer Name : General Motors LLC

Address : 30001 VAN DYKE  
MAIL CODE 480-210-2V WARREN MI  
48090

Company phone : 5961733

**Population :**

Number of potentially involved : 29,647

Estimated percentage with defect : 100 %

**Vehicle Information :**

Vehicle 1 : 2017-2017 Chevrolet Silverado 1500

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : 2017 model year regular cab vehicles produced prior to owner's manual revisions implemented on 05/09/2017.

Production Dates : MAY 05, 2016 - MAY 09, 2017

VIN Range 1 : Begin : NR End : NR  Not sequential

Vehicle 2 : 2017-2017 GMC Sierra 1500

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : 2017 model year regular cab vehicles produced prior to owner's manual revisions implemented on 05/09/2017.

Production Dates : JUN 23, 2016 - MAY 09, 2017

VIN Range 1 : Begin : NR End : NR  Not sequential**Description of Noncompliance :**

Description of the Noncompliance : General Motors has decided that certain 2017 model year Chevrolet Silverado 1500 regular cab and GMC Sierra 1500 regular cab vehicles may not comply with section 12 of Federal Motor Vehicle Safety Standard (FMVSS) No. 225, "Child restraint anchorage systems." The owner's manuals for these vehicles may be missing written instructions for using tether anchorages and child restraint anchorage systems in the vehicle.

FMVSS 1 : 225 - Child restraint anchorage systems

FMVSS 2 : NR

Description of the Safety Risk : If child restraints are not properly secured in the vehicle, child occupants could be at greater risk of injury in a crash.

Description of the Cause : Certain sections relating to the use and location of child restraints were inadvertently omitted from the 2017 owner's manual.

Identification of Any Warning that can Occur : NR

## Supplier Identification :

### Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

## Chronology :

After a routine review of the draft 2018 Silverado and Sierra owner's manuals, a GM engineer discovered that certain sections relating to child-restraint anchorage systems were missing and submitted the issue on March 31, 2017 as a potential safety issue through GM's Speak Up For Safety Program. On June 9, 2017, GM opened a formal safety investigation. Further review of the 2017 owner's manuals for all Silverado and Sierra cab configurations confirmed that the owner's manual for the regular-cab configuration was the only manual missing the required child-restraint section. On July 27, 2017, GM's Safety and Field Action Decision Authority decided to conduct a noncompliance recall.

## Description of Remedy :

Description of Remedy Program : Owners will be mailed owner's manual inserts containing the information required by FMVSS 225. For vehicles currently on dealer lots, dealers will include the insert prior to delivery. Pursuant to 49 C.F.R. § 573.13(d)(1), all covered vehicles are under warranty so reimbursement is not offered. Also, prior to this recall, there was no corrective action available for which a customer may have incurred cost.

How Remedy Component Differs from Recalled Component : The owner's manual inserts include the information required by FMVSS 225.

Recalled Component Name: MANUAL-OWNERS INFO; SUPPLEMENT-OWNERS INFO MAN

Recalled Component Description: Information Package for Owners

Recalled Component Part Number: 84360173, 84360174, 84360175,

84360176, 84360177, 843601784,  
Recalled Component Country of Origin: U.S.

Identify How/When Recall Condition was Corrected in Production : Assembly plants began adding the required FMVSS 225 sections to the owner's manuals on May 9, 2017.

**Recall Schedule :**

Description of Recall Schedule : Dealers will be notified on August 3, 2017. General Motors will provide owner letter notification dates when available.

Planned Dealer Notification Date : AUG 03, 2017 - AUG 03, 2017

Planned Owner Notification Date : NR - NR

\* NR - Not Reported