

Part 573 Safety Recall Report

17V-484

Manufacturer Name : Forest River, Inc.**Submission Date :** AUG 02, 2017**NHTSA Recall No. :** 17V-484**Manufacturer Recall No. :** 63-07312017-0485**Manufacturer Information :**

Manufacturer Name : Forest River, Inc.

Address : 55470 CR 1

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440

Population :

Number of potentially involved : 30

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2018-2018 Forest River, Inc. Salem - SMT31KQBTS-63 & SMT27REI-63

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : Forest River, Inc. has developed a internal procedure to ensure the Federal Placards are printed correctly. A standard was set internally for each division is responsible for ensuring the tags' information is correct. During a routine audit of this process it was discovered that the scales used to weigh the vehicle did not accurately report the vehicle's weight.

During this investigation, it was discovered the vehicles produced prior to the subject VIN range was correct by re-weighing previous vehicles to ensure those vehicles' placard was printed accurately.

Additionally, under this recall, the Salem brand vehicle(s) and the Wildwood brand vehicle(s) are manufactured within the same production facility.

Production Dates : JUL 26, 2017 - JUL 28, 2017

VIN Range 1 : Begin :

NR

End : NR

 Not sequential

Vehicle 2 : 2018-2018 Forest River, Inc. Wildwood - WDT31KQBTS-63, WDT27REI-63 & WDT31KQBTS-63

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : dsgf

Production Dates : JUL 21, 2017 - JUL 28, 2017

VIN Range 1 : Begin :

NR

End : NR

 Not sequential

Description of Noncompliance :

Description of the Noncompliance : During a routine audit of this process it was discovered that the scales used to weigh the vehicle did not accurately report the vehicle's weight.

FMVSS 1 : 567 - Certification

FMVSS 2 : NR

Description of the Safety Risk : The vehicle's Federal Tags will display incorrect weight readings which would lead an owner to potentially load his travel trailer recreational vehicle in a manner of which may hinder the tow-ability and impact the vehicle's maneuverability, increasing the risk of loss of control or a crash.

Description of the Cause : It is likely a fork-lift or tractor used to move the vehicles from final finish accidentally ran across the scales which exceed 10,000 pound capacity of the scales. The excess weight on the scales offset the weight reading by an additional 900 lbs.

Identification of Any Warning that can Occur : None

Supplier Identification :**Component Manufacturer**

Name : NR

Address : NR

NR

Country : NR

Chronology :

On Thursday, July 27, 2017, Forest River's Office of Corporate Compliance (OCC) received a report from the Salem and Wildwood manufacturing facility of a potential issue involving the Federal Placards. Forest River initiated an investigation including a review of the printed federal placards and the size of axles installed. As a part of the investigation, Forest River also reviewed the scales used to weigh the vehicles and found that the scales were over reporting vehicle weights.

On Monday, July 31, 2017, Forest River's Corporate Committee decided to conduct a recall to address this issue.

Description of Remedy :

Description of Remedy Program : Forest River will provide all required parts and labor, free of charge to both Owners and Dealers.

What is the Forest River Customer Service Phone Number? (574)
534-4058

How Remedy Component Differs from Recalled Component : The remedy placard will have the correct axle(s) weights and Cargo Carrying Capacity and GVWR printed onto the Federal Placard.

Identify How/When Recall Condition was Corrected in Production : The scale was recalibrated immediately on July 27, 2017.

Recall Schedule :

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers (as needed) to our third party vendor that is licensed to pull data on the current owner of the vehicles once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : SEP 28, 2017 - SEP 28, 2017

Planned Owner Notification Date : SEP 28, 2017 - SEP 28, 2017

* NR - Not Reported