

# Part 573 Safety Recall Report

# 17V-477

**Manufacturer Name :** REV Recreation Group**Submission Date :** JUL 27, 2017**NHTSA Recall No. :** 17V-477**Manufacturer Recall No. :** 170720REV**Manufacturer Information :**

Manufacturer Name : REV Recreation Group

Address : 1031 U.S. 224 E

P.O. Box 31 Decatur IN 46733

Company phone : 800 509 3417

**Population :**

Number of potentially involved : 219

Estimated percentage with defect : NR

**Vehicle Information :**

Vehicle 1 : 2017-2018 Fleetwood Discovery

Vehicle Type : LOW VOLUME VEHICLES

Body Style : OTHER

Power Train : DIESEL

**Descriptive Information :** Class A Diesel motorhomes. The recall population was determined by comparing the part numbers of the supplier's defective stock with the products that may have been equipped with one or more of the defective stock's part numbers.

Recalled products are embossed with a small "KII" trademark insignia. Products not affected by the recall are not equipped with any headlamps embossed with a "KII" trademark.

The subject vehicles may have been equipped with non-defective headlamps, and/or 1 or more defective headlamps.

Production Dates : MAR 17, 2017 - MAY 12, 2017

VIN Range 1 : Begin :

NR

End : NR

 Not sequential

Vehicle 2 : 2017-2018 Fleetwood Discovery LXE

Vehicle Type : LOW VOLUME VEHICLES

Body Style : OTHER

Power Train : NR

**Descriptive Information :** Class A Diesel motorhomes. The recall population was determined by comparing the part numbers of the supplier's defective stock with the products that may have been equipped with one or more of the defective stock's part numbers.

Recalled products are embossed with a small "KII" trademark insignia. Products not affected by the recall are not equipped with any headlamps embossed with a "KII" trademark.

The subject vehicles may have been equipped with non-defective headlamps, and/or 1 or more defective headlamps.

Production Dates : APR 11, 2017 - MAY 12, 2017

VIN Range 1 : Begin :

NR

End : NR

 Not sequential

Vehicle 3 : 2018-2018 Fleetwood Pace Arrow

Vehicle Type :

Body Style : OTHER

Power Train : DIESEL

**Descriptive Information :** Class A Diesel motorhomes. The recall population was determined by comparing the part numbers of the supplier's defective stock with the products that may have been equipped with one or more of the defective stock's part numbers.

Recalled products are embossed with a small "KII" trademark insignia. Products not affected by the recall are not equipped with any headlamps embossed with a "KII" trademark.

The subject vehicles may have been equipped with non-defective headlamps, and/or 1 or more defective headlamps.

Production Dates : APR 03, 2017 - MAY 10, 2017

VIN Range 1 : Begin :

NR

End : NR

 Not sequential

Vehicle 4 : 2017-2018 Holiday Rambler Endeavor

Vehicle Type : LOW VOLUME VEHICLES

Body Style : OTHER

Power Train : DIESEL

**Descriptive Information :** Class A Diesel motorhomes. The recall population was determined by comparing the part numbers of the supplier's defective stock with the products that may have been equipped with one or more of the defective stock's part numbers.

Recalled products are embossed with a small "KII" trademark insignia. Products not affected by the recall are not equipped with any headlamps embossed with a "KII" trademark.

The subject vehicles may have been equipped with non-defective headlamps, and/or 1 or more defective headlamps.

Production Dates : APR 12, 2017 - APR 28, 2017

VIN Range 1 : Begin :

NR

End : NR

 Not sequential

Vehicle 5 : 2017-2018 Holiday Rambler Endeavor XE

Vehicle Type : LOW VOLUME VEHICLES

Body Style : OTHER

Power Train : DIESEL

**Descriptive Information :** Class A Diesel motorhomes. The recall population was determined by comparing the part numbers of the supplier's defective stock with the products that may have been equipped with one or more of the defective stock's part numbers.

Recalled products are embossed with a small "KII" trademark insignia. Products not affected by the recall are not equipped with any headlamps embossed with a "KII" trademark.

The subject vehicles may have been equipped with non-defective headlamps, and/or 1 or more defective headlamps.

Production Dates : MAR 30, 2017 - MAY 12, 2017

VIN Range 1 : Begin : NR End : NR

Not sequential

Vehicle 6 : 2018-2018 Holiday Rambler Navigator

Vehicle Type : LOW VOLUME VEHICLES

Body Style : OTHER

Power Train : DIESEL

Descriptive Information : Class A Diesel motorhomes. The recall population was determined by comparing the part numbers of the supplier's defective stock with the products that may have been equipped with one or more of the defective stock's part numbers.

Recalled products are embossed with a small "KII" trademark insignia. Products not affected by the recall are not equipped with any headlamps embossed with a "KII" trademark.

The subject vehicles may have been equipped with non-defective headlamps, and/or 1 or more defective headlamps.

Production Dates : APR 28, 2017 - MAY 04, 2017

VIN Range 1 : Begin : NR End : NR

Not sequential

Vehicle 7 : 2018-2018 Monaco Diplomat

Vehicle Type : LOW VOLUME VEHICLES

Body Style : OTHER

Power Train : DIESEL

Descriptive Information : Class A Diesel motorhomes. The recall population was determined by comparing the part numbers of the supplier's defective stock with the products that may have been equipped with one or more of the defective stock's part numbers.

Recalled products are embossed with a small "KII" trademark insignia. Products not affected by the recall are not equipped with any headlamps embossed with a "KII" trademark.

The subject vehicles may have been equipped with non-defective headlamps, and/or 1 or more defective headlamps.

Production Dates : APR 28, 2017 - MAY 11, 2017

VIN Range 1 : Begin : NR End : NR

Not sequential

Vehicle 8 : 2018-2018 Fleetwood Bounder

Vehicle Type : LOW VOLUME VEHICLES

Body Style : OTHER

Power Train : GAS

Descriptive Information : Class A Gas motorhomes. The recall population was determined by comparing the part numbers of the supplier's defective stock with the products that may have been equipped with one or more of the defective stock's part numbers.

Recalled products are embossed with a small "KII" trademark insignia. Products not affected by the recall are not equipped with any headlamps embossed with a "KII" trademark.

The subject vehicles may have been equipped with non-defective headlamps, and/or 1 or more defective headlamps.

Production Dates : MAR 29, 2017 - MAY 11, 2017

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Vehicle 9 : 2018-2018 Fleetwood Flair

Vehicle Type : LOW VOLUME VEHICLES

Body Style : OTHER

Power Train : GAS

Descriptive Information : Class A Gas motorhomes. The recall population was determined by comparing the part numbers of the supplier's defective stock with the products that may have been equipped with one or more of the defective stock's part numbers.

Recalled products are embossed with a small "KII" trademark insignia. Products not affected by the recall are not equipped with any headlamps embossed with a "KII" trademark.

The subject vehicles may have been equipped with non-defective headlamps, and/or 1 or more defective headlamps.

Production Dates : APR 03, 2017 - MAY 11, 2017

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Vehicle 10 : 2018-2018 Fleetwood Storm

Vehicle Type : LOW VOLUME VEHICLES

Body Style : OTHER

Power Train : GAS

Descriptive Information : Class A Gas motorhomes. The recall population was determined by comparing the part numbers of the supplier's defective stock with the products that may have been equipped with one or more of the defective stock's part numbers.

Recalled products are embossed with a small "KII" trademark insignia. Products not affected by the recall are not equipped with any headlamps embossed with a "KII" trademark.

The subject vehicles may have been equipped with non-defective headlamps, and/or 1 or more defective headlamps.

Production Dates : APR 07, 2017 - MAY 11, 2017

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Vehicle 11 : 2017-2018 Holiday Rambler Admiral XE

Vehicle Type : LOW VOLUME VEHICLES

Body Style : OTHER

Power Train : GAS

**Descriptive Information :** Class A Gas motorhomes. The recall population was determined by comparing the part numbers of the supplier's defective stock with the products that may have been equipped with one or more of the defective stock's part numbers.

Recalled products are embossed with a small "KII" trademark insignia. Products not affected by the recall are not equipped with any headlamps embossed with a "KII" trademark.

The subject vehicles may have been equipped with non-defective headlamps, and/or 1 or more defective headlamps.

**Production Dates :** MAR 16, 2017 - MAY 11, 2017

**VIN Range 1 : Begin :**

NR

**End :** NR

Not sequential

Vehicle 12 : 2018-2018 Holiday Rambler Vacationer XE

Vehicle Type : LOW VOLUME VEHICLES

Body Style : OTHER

Power Train : GAS

**Descriptive Information :** Class A Gas motorhomes. The recall population was determined by comparing the part numbers of the supplier's defective stock with the products that may have been equipped with one or more of the defective stock's part numbers.

Recalled products are embossed with a small "KII" trademark insignia. Products not affected by the recall are not equipped with any headlamps embossed with a "KII" trademark.

The subject vehicles may have been equipped with non-defective headlamps, and/or 1 or more defective headlamps.

**Production Dates :** APR 19, 2017 - MAY 11, 2017

**VIN Range 1 : Begin :**

NR

**End :** NR

Not sequential

## Description of Defect :

**Description of the Defect :** On motorhomes affected by this recall, the high beam and/or low beam headlamps may have been manufactured with untempered glass lenses.

FMVSS 1 : NR

FMVSS 2 : NR

**Description of the Safety Risk :** If the headlamp lens is not tempered, it may crack or break, which may cause decreased illumination and/or premature failure of the headlight bulb, increasing the risk of a crash.

**Description of the Cause :** The defective low beam and high beam headlamp lenses were imported from a manufacturer in China that used untempered glass.

**Identification of Any Warning that can Occur :** NR

**Supplier Identification :****Component Manufacturer**

Name : Kaper II Inc.

Address : 2212 Parrott Way  
Kelso WASHINGTON 98626

Country : United States

**Chronology :**

4/19/17: REV received a rush order of Kaper II headlamps following a material shortage. The headlamps were installed in various areas of the factory away from the normal installation area. During final inspection several headlamp lenses were replaced due to cracked glass. Breakage was believed to be the result of the unconventional installation areas and processes used during the material shortage.

5/11/17: After experiencing an abnormally high rate of cracked 120MM round, low & high beam headlamp lenses, REV consulted with Kaper II, Inc. ("Kaper") the importer, and Future Sales, the distributor.

5/15/17: REV implemented a stop ship order, pending further research. Kaper had the headlamps analyzed; it was determined that headlamp lenses in the 33017 batch received 4/19 by REV, were not tempered. Kaper traced the defective head lamps to a manufacturer in China. Kaper reported how many defective headlamps were shipped to REV. It was believed that vehicles receiving the non-tempered headlamps were contained at REV.

5/19/17: Kaper advised REV that the defective lamp lenses were embossed with a small "KII" trademark insignia, and that non-defective lenses are not embossed with a "KII" trademark. 5/23/17: REV received a field report that a headlamp lens had broken; It was returned to REV for analysis. 5/25/17: REV began receiving and installing new nondefective headlamp lenses.

6/1/17: REV was advised the broken headlamp lens identified in the 5/23 field report was not tempered. REV broadened the investigation of field units and collected data from dealers. 6/1/2017-7/19/2017: REV analyzed the field data and determined that 199 defective headlamps were installed in vehicles manufactured 3/16/2017-5/12/2017 and shipped between 4/19/2017 and 5/12/2017. Subject vehicles may have received properly tempered headlamps, and/or 1 or more defective headlamps.

7/20/17: Based on the results of the investigation and field data analysis REV decided to conduct a voluntary recall.

**Description of Remedy :**

Description of Remedy Program : REV Recreation Group will notify owners, and REV dealers will replace defective headlamp lenses with new headlamp lenses, as required. This service will be performed free of charge.

REV does not plan to offer reimbursement because repairs to all affected units are covered by the new vehicle warranty.

How Remedy Component Differs Defective headlamps can be distinguished by a small "KII" trademark

from Recalled Component : insignia embossed on the lens. Non-defective headlamps are not embossed with a "KII" trademark insignia.  
The name, description and affected part numbers appear below.  
Note- the subject vehicles may have been equipped with non-defective headlamps, and/or 1 or more defective headlamps.

L26-0054-NP Headlight-Low Beam 120MM  
L01-0064 Headlight-Low Beam 120MM  
L01-0065 Headlight-High Beam 120MM (w/pigtail)  
L01-0065-NP Headlight-High Beam 120MM  
L26-0101-NP Headlight-High Beam 120MM  
L26-0102-NP Headlight-Low Beam 120MM  
L26-0109-NP Headlight-Low Beam 120MM  
L26-0110-NP Headlight-Low Beam 120MM

Identify How/When Recall Condition was Corrected in Production : After REV was notified by Kaper that defective headlamps can be distinguished by a "KII" trademark insignia embossed on the lens, REV associates replaced defective headlamps in production.

### Recall Schedule :

Description of Recall Schedule : REV RV intends to conduct a dealer notification via email  
REV RV intends to conduct customer notifications by US mail.  
Planned Dealer Notification Date : SEP 06, 2017 - SEP 06, 2017  
Planned Owner Notification Date : SEP 08, 2017 - SEP 08, 2017

\* NR - Not Reported