

Part 573 Safety Recall Report

17V-461

Manufacturer Name : Mitsubishi Motors North America, Inc.

Submission Date : JUL 20, 2017

NHTSA Recall No. : 17V-461

Manufacturer Recall No. : SR-17-003



Manufacturer Information :

Population :

Manufacturer Name : Mitsubishi Motors North America, Inc.

Number of potentially involved : 100,082

Address : 6400 Katella Avenue

Estimated percentage with defect : NR

Cypress CA 90630

Company phone : 1-888-648-7820

Vehicle Information :

Vehicle 1 : 2007-2013 Mitsubishi Outlander

Vehicle Type : LIGHT VEHICLES

Body Style : SUV

Power Train : GAS

Descriptive Information : MMC Manufactured vehicles.

Production Dates : SEP 08, 2006 - MAR 29, 2013

VIN Range 1 : Begin : JA4MT41X47U001029 **End :** JA4IS4AX5DU026054 Not sequential

Description of Defect :

Description of the Defect : Water can potentially drop down onto the front wiper motor through a gap between the front deck garnish (the body piece between the hood and windshield) and the front windshield. If this occurs, water could potentially collect in the area of the wiper motor breathing hole. If the wiper motor is not operating, this water can then potentially enter the wiper motor through the breathing hole. If this occurs, such water intrusion over time may cause internal corrosion and/or electrical conduction failure resulting in non-operation of the windshield wiper motor.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If the windshield wiper motor stops operating, the driver will not be able to activate the windshield wipers, reducing driver visibility under certain conditions and increasing the risk of a vehicle crash.

Description of the Cause : Water penetration between the front deck garnish and the front windshield collects in the area of the wiper motor breathing hole, potentially resulting in water intrusion and internal corrosion and/or electrical conduction failure.

Identification of Any Warning that can Occur : NR

Supplier Identification :**Component Manufacturer**

Name : DENSO Corporation
Address : 1-1, Showa-chou
Kariya, Aichi FOREIGN STATES 448-8661
Country : Japan

Chronology :

The chronology will be uploaded separately.

Description of Remedy :

Description of Remedy Program : Owners of all affected vehicles will be notified and encouraged to bring in their vehicles for repair. At no charge to the customer, the wiper motor will be replaced with an upgraded wiper motor that will prevent water intrusion.

How Remedy Component Differs from Recalled Component : NR

Identify How/When Recall Condition was Corrected in Production : NR

Recall Schedule :

Description of Recall Schedule : NR

Planned Dealer Notification Date : JUL 27, 2017 - JUL 27, 2017

Planned Owner Notification Date : JUL 28, 2017 - JUL 28, 2017

* NR - Not Reported