

# Part 573 Safety Recall Report

# 17V-445

**Manufacturer Name :** Forest River, Inc.**Submission Date :** JUL 14, 2017**NHTSA Recall No. :** 17V-445**Manufacturer Recall No. :** 10C-07142017-0480**Manufacturer Information :**

Manufacturer Name : Forest River, Inc.

Address : 55470 CR 1

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440

**Population :**

Number of potentially involved : 12

Estimated percentage with defect : 100 %

**Vehicle Information :**

Vehicle 1 : 2017-2017 Forest River, Inc. Rockwood - RLF8301WS &amp; RLF8301WS-W

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

**Descriptive Information :** Rockwood is manufacturer of recreational vehicle travel trailers. The erroneous VIN (s) had been discovered during an inspection at the end of the approaching model year. The ninth place check digit was discovered to be incorrect; the inspection has proved to pertain only to these twelve vehicles.

Production Dates : FEB 14, 2017 - MAR 09, 2017

VIN Range 1 : Begin :

NR

End : NR

 Not sequential**Description of Noncompliance :**

**Description of the Noncompliance :** The ninth place check digit is incorrect.

FMVSS 1 : 567 - Certification

FMVSS 2 : NR

**Description of the Safety Risk :** When the Check Digit is misstated the vehicle owner will not have a valid VIN for the required vehicle registration. This incorrect information may lead to improper licensing, warranty of the vehicle along with the inability to adequately account for the vehicle in the event of a safety recall.

**Description of the Cause :** A data entry error resulted in the incorrect check digit being printed onto the Federal Placard.

**Identification of Any Warning that can Occur :** None

**Supplier Identification :****Component Manufacturer**

Name : NR

Address : NR

NR

Country : NR

**Chronology :**

On Jul 13, 2017, Forest River's Office of Corporate Compliance (OCC) received a report from Rockwood of a potential issue involving the Federal Placards. Forest River initiated an investigation including a review of the printed federal placards.

On July 14, 2017, Forest River's Corporate Committee decided to conduct a recall to address this issue.

**Description of Remedy :**

Description of Remedy Program : Forest River will provide corrected placards free of charge to both Owners and Dealers.

What is the Forest River Customer Service Phone Number? (574)  
642-5164

How Remedy Component Differs from Recalled Component : The remedy placard will have the correct check digit printed onto the Federal Placard.

Identify How/When Recall Condition was Corrected in Production : The condition was corrected through a data entry revision during the week of July 13, 2017.

**Recall Schedule :**

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers (as needed) to our third party vendor that is licensed to pull data on the current owner of the vehicles once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : SEP 11, 2017 - SEP 11, 2017

Planned Owner Notification Date : SEP 11, 2017 - SEP 11, 2017

\* NR - Not Reported