

Part 573 Safety Recall Report

17V-439

Manufacturer Name : Keystone RV Company**Submission Date :** JUL 13, 2017**NHTSA Recall No. :** 17V-439**Manufacturer Recall No. :** 17-290**Manufacturer Information :**

Manufacturer Name : Keystone RV Company

Address : PO Box 2000
2642 Hackberry Drive Goshen IN
46527

Company phone : 574-535-2100

Population :

Number of potentially involved : 910

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2016-2017 Keystone Outback 220URB, 240URS, 250URS, 255UBH, 293UBH

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : Models 220URB, 240URS, 250URS, 255UBH, 293UBH

Production Dates : AUG 18, 2015 - AUG 25, 2016

VIN Range 1 : Begin : 4YDT25524GB451572 End : 4YDT25022GB453831

 Not sequential

VIN Range 2 : Begin : 4YDT24025HB450028 End : 4YDT24023HB451985

 Not sequential**Description of Defect :**

Description of the Defect : It has been decided the vehicles subject to this recall campaign may have incorrectly specified drawbar installed to tow the travel trailer.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Under certain stress conditions during travel the drawbar may bend leading to an increased risk of property damage and poor vehicle handling.

Description of the Cause : An undersized drawbar was installed.

Identification of Any Warning that can Occur : The drawbar that the hitch is attached to will bend upward.

Supplier Identification :**Component Manufacturer**

Name : Lippert Components
Address : 3501 County Road 6 E
Elkhart INDIANA 46514
Country : United States

Chronology :

November 17, 2016 – Keystone was informed by Lippert that there was a drawbar failure and an investigation into the situation began.
January 5, 2017 – Decision by Keystone to perform FEA testing on frames.
June 8, 2017 – Review of FEA testing concluded meeting needed with Lippert.
June 16, 2017 – A meeting with Lippert to inform them that an Advisory was needed for certain floor plans produced in 2015 and 2016.
July 11, 2017 – Affected floor plans finalized and investigation concluded.

Description of Remedy :

Description of Remedy Program : The remedy is to bolt a reinforcement channel over the existing drawbar at attachment of the frame, effectively making it stronger than the original specification.

How Remedy Component Differs from Recalled Component : NA

Identify How/When Recall Condition was Corrected in Production : Frame manufacturers were changed during 2016 fall model change.

Recall Schedule :

Description of Recall Schedule : Keystone will notify the dealers and owners of the recreational vehicles by letter. A final copy of the owner letter will be provided to NHTSA, along with the dealer repair procedures.

Planned Dealer Notification Date : JUL 27, 2017 - JUL 27, 2017

Planned Owner Notification Date : JUL 27, 2017 - JUL 27, 2017

* NR - Not Reported