

Part 573 Safety Recall Report

17V-433

Manufacturer Name : Chrysler (FCA US LLC)**Submission Date :** JUL 07, 2017**NHTSA Recall No. :** 17V-433**Manufacturer Recall No. :** T46**Manufacturer Information :**

Manufacturer Name : Chrysler (FCA US LLC)

Address : 800 Chrysler Drive
CIMS 482-00-91 Auburn Hills MI
48326-2757

Company phone : 1-800-853-1403

Population :

Number of potentially involved : 12,989

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2017-2017 Jeep Compass

Vehicle Type :

Body Style : SUV

Power Train : NR

Descriptive Information : Certain 2017 MY Jeep Compass vehicles built for the North American market may have User's Guides containing incorrect information regarding the jump start procedure. The recall population includes all 2017 MY Jeep Compass vehicles built for the North American market, from the start of production to April 28, 2017, when the corrected version of the User's Guide was delivered to Toluca Assembly Plant ("TAP"). Similar vehicles not included in the recall do not have a User's Guide containing incorrect information regarding the jump start procedure.

Production Dates : OCT 17, 2016 - APR 28, 2017

VIN Range 1 : Begin :

NR

End : NR

 Not sequential**Description of Defect :**

Description of the Defect : Certain 2017 MY Jeep Compass vehicles built for the North American market may have User's Guides containing incorrect information regarding the jump start procedure. The battery jumping section in the affected User's Guide depicts the battery terminals with reversed polarity in the battery terminal graphic.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : When jump starting their vehicles, customers following the User's Guide may experience a possible electrical hazard injury due to the incorrect terminal polarity graphic.

Description of the Cause : NR

Identification of Any Warning NR
that can Occur :

Supplier Identification :

Component Manufacturer

Name : Tweddle Group
Address : 24700 Maplehurst
Clinton Township MICHIGAN 48036
Country : United States

Chronology :

- * On May 31, 2017, the FCA US Vehicle Safety and Regulatory Compliance ("VSRC") organization opened an investigation due to an alert from the supplier regarding incorrect User's Guide information.
- * On June 8, 2017, an engineering review revealed the error in the User's Guide.
- * Between June 8, 2017 and June 30, 2017, VSRC conducted a search for customer complaints, field reports, warranty claims, accidents and/or injuries which are related to, or may be related to, the User's Guide misprint.
- * As of June 23, 2017, FCA US is aware of 1 customer complaint, 0 field reports, 0 warranty claims, 0 accidents and/or injuries potentially related to the User's Guide misprint.
- * On June 30, 2017, FCA US determined, through the Vehicle Regulations Committee, to conduct a voluntary safety recall of the affected vehicles.

Description of Remedy :

Description of Remedy Program : FCA US will conduct a Voluntary Safety Recall on all affected vehicles to replace the User's Guides with the corrected version.

FCA US has a longstanding policy and practice of reimbursing owners who have incurred the cost of repairing a problem that subsequently becomes the subject of a field action. To ensure consistency, FCA US, as part of the owner letter, will request that customers send the original receipt and/or other adequate proof of payment to the company for confirmation of the expense.

How Remedy Component Differs from Recalled Component : NR

Identify How/When Recall Condition was Corrected in Production : NR

Recall Schedule :

Description of Recall Schedule : ** 07/07/2017: FCA US will notify dealers and begin notifying owners on or about 08/21/2017.

Planned Dealer Notification Date : NR - NR

Planned Owner Notification Date : NR - NR

* NR - Not Reported