

Part 573 Safety Recall Report

17V-426

Manufacturer Name : Triumph Motorcycles America, LTD

Submission Date : AUG 22, 2017

NHTSA Recall No. : 17V-426

Manufacturer Recall No. : Safety Recall 549



Manufacturer Information :

Population :

Manufacturer Name : Triumph Motorcycles America, LTD

Number of potentially involved : 636

Address : 100 Hartsfield Centre Parkway

Estimated percentage with defect : 1 %

Suite 200 Atlanta GA 30354

Company phone : 678-854-2010

Vehicle Information :

Vehicle 1 : 2017-2018 Triumph Street Cup

Vehicle Type : MOTORCYCLES

Body Style : OTHER

Power Train : GAS

Descriptive Information : The wires serving the hazard warning lamps may become damaged during normal steering action, potentially causing loss of hazard lamp functionality without warning. Individual indicator functionality remains unaffected.

Production Dates : JUL 27, 2016 - APR 01, 2017

VIN Range 1 : Begin : SMTD21HF4GT780704 End : SMTD31GN7JT837524

Not sequential

Description of Defect :

Description of the Defect : The wires serving the hazard warning lamps may become damaged during normal steering action, potentially causing loss of hazard lamp functionality without warning. Individual indicator functionality remains unaffected.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : A loss of hazard warning lamp functionality without warning may increase the risk of impact by another vehicle if the operator intends to signal a stopped, disabled or slowly moving vehicle.

Description of the Cause : The attachment of the electrical block connector to the headlamp bowl bracket restricts the free movement of the connector, which in turn places a strain on the electrical sub harness from the right-hand switch cube.

Identification of Any Warning that can Occur : None

Supplier Identification :**Component Manufacturer**

Name : NR
Address : NR
NR
Country : NR

Chronology :

28th Jan 2017: First in-service report of inoperative hazard warning lights.

Mar 2017: Triumph received additional warranty claims involving inoperable hazard warning lamps. Preliminary investigation commences.

4th Apr 2017: Triumph Motorcycles Ltd Quality Dept. commences investigation.

Parts associated with claims returned to UK for examination during April.

May 2017: Additional warranty claims investigated. Information and parts returned from the field to Triumph Motorcycles Ltd Quality Dept. to assist with investigation.

25th Jun 2017: Triumph Motorcycles Ltd Quality Dept. completes its investigation; root cause identified.

27th Jun 2017: Triumph Quality Dept. updates Triumph Recall Committee of investigation findings. Triumph Recall Committee makes safety-defect determination.

There are no reports of accidents, injuries or fatalities related to this condition.

Description of Remedy :

Description of Remedy Program : Triumph dealers will extend the wiring length by installing a replacement electrical block connector and fly lead onto the right-hand switch cube sub-harness. This repair will be performed free of charge. (Triumph Safety Action Recall Notice 549). Pursuant to 49 CFR §577.11 (e), Triumph requests that it be exempt from providing notification of a reimbursement plan. Any pre-notification product failure would have been replaced under the manufacturer's limited warranty. Accordingly, no person would be eligible for reimbursement pursuant to §573.13.

How Remedy Component Differs from Recalled Component : The remedy component will not be attached to the headlamp bowl bracket, but will instead be free to move with the action of the steering.

Identify How/When Recall Condition was Corrected in Production : The condition was corrected in production by a change to the assembly process, whereby the subject electrical connector was no longer attached to the headlamp bracket. This change avoided straining the right hand switch cube sub-harness. This change was introduced on April 1st, 2017.

Recall Schedule :

Description of Recall Schedule : Planned Dealer Notification Begin Date: 10th July 2017
Planned Dealer Notification End Date: 10th July 2017
Planned Owner Notification Begin Date: 14th July 2017
Planned Owner Notification End Date: 14th July 2017

Planned Dealer Notification Date : JUL 10, 2017 - JUL 10, 2017

Planned Owner Notification Date : JUL 14, 2017 - JUL 14, 2017

* NR - Not Reported