

Part 573 Safety Recall Report

17V-407

Manufacturer Name : Lance Camper Manufacturing, Corp.

Submission Date : JUN 28, 2017

NHTSA Recall No. : 17V-407

Manufacturer Recall No. : NR



Manufacturer Information :

Population :

Manufacturer Name : Lance Camper Manufacturing, Corp.

Number of potentially involved : 42

Address : 43120 Venture Street

Estimated percentage with defect : 100 %

Lancaster CA 93535

Company phone : 661-949-3322

Vehicle Information :

Vehicle 1 : 2018-2018 Lance Travel Trailers

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : Adjustable utility receiver for use on certain Lance Camper Mfg. Corp travel trailers, made available to Lance customers either as an order option when the travel trailer unit was originally purchased or purchased as an aftermarket part.

Production Dates : MAR 07, 2017 - MAY 16, 2017

VIN Range 1 : Begin : 56YTT2320JL321257 **End :** 56YTT1827JL321789 **Not sequential**

Description of Defect :

Description of the Defect : Adjustable utility receivers for use on certain Lance Camper Mfg. Corp travel trailers contained insufficient area of welds, resulting in a weakened product.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Failure of the weakened receiver resulted in the additional failure of a loaded bicycle rack which moved from its proper original position.

Description of the Cause : Defective manufacturer product. The manufacturer of the recalled item did not follow the prints given. The items thus did not meet Lance Camper Mfg. Corp's specifications.

Identification of Any Warning that can Occur : The bicycle rack no longer in the proper upright position.

Supplier Identification :

Component Manufacturer

Name : Robert F. Chapman, Inc.
Address : 43100 Exchange Place
Lancaster CALIFORNIA 93535
Country : United States

Chronology :

Lance Camper Mfg. Corp received an email of the failure, with photos, from a customer on May 26, 2017. The item was shipped back to Lance by the customer on May 26, 2017, was inspected by Lance engineers and management on May 26, 2017 and after the review of prints a determination of safety defect was made on May 26, 2017.

Description of Remedy :

Description of Remedy Program : All customers purchasing item and dealers with the recalled item in their inventory were notified by telephone on May 26, 2017. Each purchaser was promised repayment in full plus shipping cost upon return of recalled item to Lance. An alternative was given to customers to send an alternate bike rack that goes on the front of the travel trailer, at no cost to the customer, upon return of the recalled item to Lance.

How Remedy Component Differs from Recalled Component : N/A. There are no remedy components available or promised.

Identify How/When Recall Condition was Corrected in Production : NR

Recall Schedule :

Description of Recall Schedule : All customers and dealers of all 42 items were notified by May 26, 2017. All notifications are complete.

Planned Dealer Notification Date : NR - NR

Planned Owner Notification Date : NR - NR

* NR - Not Reported