

Part 573 Safety Recall Report

17V-406

Manufacturer Name : Navistar, Inc.

Submission Date : AUG 14, 2017

NHTSA Recall No. : 17V-406

Manufacturer Recall No. : None



Manufacturer Information :

Manufacturer Name : Navistar, Inc.

Address : 2701 Navistar Drive
Lisle IL 60532

Company phone : 331-332-1590

Population :

Number of potentially involved : 224

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2018-2018 International HX

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : DIESEL

Descriptive Information : Severe Service diesel truck; GVWR of 33,001 to 55,001 and over with Cummins X15 heavy duty diesel engine. The suspect vehicle population is identified by engine serial number provided by Cummins for models built with Cummins X15 heavy duty diesel engine assembled with the suspect fuel pump. The Cummins X15 heavy duty diesel engine in vehicles in the suspect population were assembled with the suspect fuel pump and vehicles outside the suspect population were not.

Production Dates : NOV 29, 2016 - APR 07, 2017

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Vehicle 2 : 2018-2018 International LT

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : DIESEL

Descriptive Information : Heavy Diesel Truck; GVWR of 26,001 to 55,001 and over with Cummins X15 heavy duty diesel engine

Production Dates : NOV 25, 2016 - APR 06, 2017

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Vehicle 3 : 2018-2018 International LT

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : DIESEL

Descriptive Information : Heavy Diesel Truck; GVWR of 26,001 to 55,001 and over with Cummins X15 heavy duty diesel engine. The suspect vehicle population is identified by engine serial number provided by Cummins for models built with Cummins X15 heavy duty diesel

engine assembled with the suspect fuel pump. The Cummins X15 heavy duty diesel engine in vehicles in the suspect population were assembled with the suspect fuel pump and vehicles outside the suspect population were not.

Production Dates : NOV 25, 2016 - APR 06, 2017

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Description of Defect :

Description of the Defect : As reported by Cummins in 17E-029, the drive gear on the fuel pump may spin loose on the drive shaft, resulting in loss of pumping function. If this occurs, the engine may stall without warning and cannot be restarted.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : As reported by Cummins in 17E-029, unexpected engine stall without the ability to restart may increase the risk of a crash.

Description of the Cause : As reported by Cummins in 17E-029, the drive gear may have been improperly assembled onto the drive shaft.

Identification of Any Warning that can Occur : None

Supplier Identification :**Component Manufacturer**

Name : Cummins, Inc.

Address : 500 Jackson Street
Columbus INDIANA 47202

Country : United States

Chronology :

- 06/22/2017 – Navistar receives communication of the fuel pump issue from Cummins.
- 06/23/2017 – Navistar and Cummins meet to initiate investigation to determine the scope of the issue involving International® trucks.
- 07/08/2017 – Navistar finalizes suspect population.
- 08/09/2017 – Navistar declares a Safety Recall.

Description of Remedy :

Description of Remedy Program : • As reported by Cummins in 17E-029, the remedy will involve replacement of the suspect fuel pump.
• Because Cummins is administering the campaign, any plan for pre-remedy reimbursement will be handled by Cummins.

How Remedy Component Differs from Recalled Component : As reported by Cummins in 17E-029, the remedy fuel pumps will have different serial numbers than the recalled fuel pumps..

Identify How/When Recall Condition was Corrected in Production : As reported by Cummins in 17E-029, engines built on or after April 25, 2017 are equipped with fuel pumps that were built using improved assembly processes and process controls.

Recall Schedule :

Description of Recall Schedule : Navistar will supply Cummins with customer name and address information and dealer information and 577 Notification will be mailed by 08/11/2017.

Planned Dealer Notification Date : AUG 11, 2017 - AUG 11, 2017

Planned Owner Notification Date : AUG 11, 2017 - AUG 11, 2017

* NR - Not Reported