

# Part 573 Safety Recall Report

# 17V-405

**Manufacturer Name :** Triple E Recreational Vehicles

**Submission Date :** JUL 31, 2017

**NHTSA Recall No. :** 17V-405

**Manufacturer Recall No. :** CA #8690-1



## Manufacturer Information :

**Manufacturer Name :** Triple E Recreational Vehicles

**Address :** PO Box 1230 Winkler MB

Canada 00 R6W 4C4

**Company phone :** 204-325-4361

## Population :

**Number of potentially involved :** 25

**Estimated percentage with defect :** 100 %

## Vehicle Alterer Information :

**Vehicle 1 :** 2017-2017 WONDER W24MB

**Descriptive Information :** THE TRUMA WATER HEATER DOOR BLOCKS THE FURNACE AIR INTAKE & EXHAUST WHEN OPEN AND SUSPENDED BY THE SUPPLIED STRAPS.

**Production Dates :** SEP 26, 2016 - JUN 16, 2017

## Description of Defect :

**Description of the Defect :** THE TRUMA WATER HEATER DOOR BLOCKS THE FURNACE AIR INTAKE & EXHAUST WHEN OPEN AND SUSPENDED BY THE SUPPLIED STRAPS.

**FMVSS 1 :** NR

**FMVSS 2 :** NR

**Description of the Safety Risk :** IF THE DOOR IS LEFT OPEN AND THE FURNACE IS ON FOR AN EXTENDED PERIOD OF TIME THE WATER HEATER DOOR WILL WARP AND DISTORT AND A RISK OF A FIRE IS POSSIBLE.

**Description of the Cause :** INSTALLATION PROCESS ERROR.

**Identification of Any Warning that can Occur :** THE WATER HEATER DOOR WILL BE DISCOLORED AND WARPED IF THE FURNACE IS USED WILL THE DOOR IS OPEN.

## Supplier Identification :

### Component Manufacturer

**Name :** NR

**Address :** NR

NR

**Country :** NR

**Chronology :**

AN IN-HOUSE INSPECTION OF QUALITY CONTROL WAS PERFORMED AND WAS NOTICED IN THE FINAL PRODUCTION STAGES.

**Description of Remedy :**

Description of Remedy Program : DEALERS & RETAIL OWNERS ARE ASKED TO FOLLOW THE INSTRUCTIONS PROVIDED TO INSTALL A DECAL ON THE WATER HEATER DOOR.. IF THE RETAIL OWNER CHOOSES TO HAVE A SERVICING CENTER PERFORM THE RECALL, THE RETAIL OWNER WILL BE REIMBURSED OR THE SERVICING CENTER WILL BE PAID DIRECTLY BY TRIPLE E RV. THE DEALER WILL SUBMIT A WARRANTY CLAIM FOR THE TIME ALLOTTED TO PERFORM THE RECALL.

How Remedy Component Differs from Recalled Component : A NOTICE DECAL WILL BE INSTALLED ON THE WATER HEATER DOOR. TO TURN OFF THE FURNACE PRIOR TO OPENING THE WATER HEATER DOOR.

Identify How/When Recall Condition was Corrected in Production : A DECAL WILL BE INSTALLED . THE INSTALLATION PROCEDURES OF A DECAL ON THE WATER HEATER DOOR WAS UPDATED AND EMPLOYEE INSTRUCTION WAS GIVEN.

**Recall Schedule :**

Description of Recall Schedule : NR

Planned Dealer Notification Date : JUL 04, 2017 - JUL 07, 2017

Planned Owner Notification Date : JUL 04, 2017 - JUL 07, 2017

**Purchaser Information :**

The following manufacturers purchased this defective/noncompliant equipment for possible use or installation in new motor vehicles or new items of motor vehicle equipment:

Name :

Address :

Country :

Company Phone :

\* NR - Not Reported