

Part 573 Safety Recall Report

17V-401

Manufacturer Name : Ford Motor Company**Submission Date :** JUL 10, 2017**NHTSA Recall No. :** 17V-401**Manufacturer Recall No. :** 17C10**Manufacturer Information :**

Manufacturer Name : Ford Motor Company

Address : 330 Town Center Drive

Suite 500 Dearborn MI 48126-2738

Company phone : 1-866-436-7332

Population :

Number of potentially involved : 4

Estimated percentage with defect : NR

Vehicle Information :

Vehicle 1 : 2017-2017 Ford Explorer Police Interceptor

Vehicle Type : LIGHT VEHICLES

Body Style :

Power Train : NR

Descriptive Information : Affected vehicles have been identified by tracing suspect VINs to assembly plant repair records.

Ford vehicles are not produced in VIN order and we typically cannot provide VIN specific information. However, in this instance Ford is able to provide the specific VIN list – see attachment VINs.

1FM5K8AR4HGB93506

1FM5K8AR1HGB94046

1FM5K8AR0HGB93776

1FM5K8AR9HGB93923

Production Dates : JAN 20, 2017 - JAN 20, 2017

VIN Range 1 : Begin :

NR

End : NR

 Not sequential**Description of Noncompliance :**

Description of the Noncompliance : The affected vehicles may be missing the two front inboard attachments for second row seats.

Ford is not aware of any reports of accident or injury related to this condition.

FMVSS 1 : 207 - Seating systems

FMVSS 2 : 210 - Seat belt assembly anchorages

Description of the Safety Risk : Seats with missing inboard attachments may not adequately restrain an occupant in a crash, increasing the risk of injury.

Description of the Cause : Ford's rear floor pan supplier shipped floor pans to Ford that were missing certain inboard attachments for the rear seats. The vehicles may not have been properly repaired by Ford's assembly plant as intended prior to being shipped.

Identification of Any Warning that can Occur : Second row seats with missing front inboard attachments may be loose, resulting in noise.

Supplier Identification :

Component Manufacturer

Name : Tower International Inc

Address : 12350 South Avenue O
Chicago ILLINOIS 60633

Country : United States

Chronology :

April – May 2017: Ford received a field report of a 2017 Explorer Police Interceptor Utility vehicle that was missing the two front inboard studs and nuts used to secure an aftermarket second row seat. This issue was brought to Ford's Critical Concerns Review Group for review. Subsequent investigation found that Ford's vehicle assembly plant had identified the missing seat nuts during the build of this vehicle, when the floor pan supplier provided floor pans with missing seat hardware. Though this issue had been identified during vehicle build, a review of assembly records indicated that four vehicles may not have been properly repaired by Ford's assembly plant as intended prior to being shipped. An engineering analysis was requested. Engineering's CAE assessment of vehicles with the two front inboard studs and nuts missing for the second row seats would likely result in a degradation in occupant crash performance.

On June 19, 2017, Ford's Field Review Committee reviewed the concern and approved a field action.

Description of Remedy :

Description of Remedy Program : As of the time of this submission, the three associated dealerships are in the process of contacting three vehicle owners to schedule service appointments to have an inspection for the presence of the second row seat attachment studs and repair as required. One dealership has completed the vehicle repair. There will be no charge for this service.

Ford is excluding reimbursement for costs because the original warranty program would provide for a free repair for this concern.

How Remedy Component Differs from Recalled Component : N/A

Identify How/When Recall Condition was Corrected in Production : N/A

Recall Schedule :

Description of Recall Schedule : Three affected dealerships have already been notified and have reached out to the three affected customers to have their vehicles repaired. One dealership has completed the vehicle repair. Should any of the vehicles not be returned promptly for repair, Ford will mail required owner notification letters by August 18, 2017.

Planned Dealer Notification Date : NR - NR

Planned Owner Notification Date : NR - NR

* NR - Not Reported