

Part 573 Safety Recall Report

17V-396

Manufacturer Name : Forest River, Inc.

Submission Date : JUL 11, 2017

NHTSA Recall No. : 17V-396

Manufacturer Recall No. : 310-06212017-0455



Manufacturer Information :

Population :

Manufacturer Name : Forest River, Inc.

Number of potentially involved : 1,414

Address : 55470 CR 1

Estimated percentage with defect : 100 %

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440

Vehicle Information :

Vehicle 1 : 2014-2015 Forest River, Inc. Encounter - ECA34TAF, ECA36BHF, ECA37LSF, ECA37TZF

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style :

Power Train : NR

Descriptive Information : Encounter and Mirada Select are Class A recreational vehicles manufactured by Coachmen RV, a division of Forest River, Inc. The scope of the recall was determined by the installation of a Residential Refrigerator.

Production Dates : MAR 26, 2013 - DEC 23, 2014

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Vehicle 2 : 2014-2018 Forest River, Inc. Mirada and Mirada Select - MDA29DSF, MDA31FWF, MDA32UDF, MDA34BHF, MDA35BHF, MDA35KBF, MDA35LSF, MDA37LSF, MDA37SAF, MSA37LSF, MSA37SBF, MSA37TBF

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style :

Power Train : NR

Descriptive Information : Cross Country, Encounter and Mirada Select are Class A recreational vehicles manufactured by Coachmen RV, a division of Forest River, Inc. The scope of the recall was determined by the installation of a Residential Refrigerator.

Production Dates : DEC 09, 2013 - MAY 22, 2017

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Description of Defect :

Description of the Defect : In units where a residential refrigerator was installed in place of the standard refrigerator, the positive and negative leads from the battery which hook to the standard refrigerator were left with exposed wire ends. The leads may make contact with one another.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If the energized wire and the negative wire make contact with one another, this could lead to melting of the wires' coated skin, increasing the risk of a fire.

Description of the Cause : During the production of units where a residential refrigerator was installed instead of a standard refrigerator, the manufacturing facility left the ends of the wires exposed within a plastic conduit.

Identification of Any Warning that can Occur : None

Supplier Identification :**Component Manufacturer**

Name : NR

Address : NR

NR

Country : NR

Chronology :

On June 20, 2017 Forest River's Office of Corporate Compliance (OCC) received a report from the Class A production group of a potential issue involving a melted wire from the refrigerator power line which was left in plastic conduit. On June 21, 2017, Forest River initiated an investigation in conjunction with the' engineer of the manufacturing plant focusing on the plant's current wiring practice which identified unused standard refrigerator wires that were left exposed.

On June 23, 2017, Forest River's Corporate Committee decided to conduct a recall to address this issue.

On July 11, 2017, OCC learned that the Cross Country Motorhomes that were listed under this recall were in fact not part of the same electrical design. The wiring harness for the Cross Country Motorhome did not incorporate the subjected power line. The removal of the Cross Country Motorhome from the recall removed 41 vehicles from the recall scope; the total US Population is now 1,414 whereas it originally was 1,455 vehicles.

Description of Remedy :

Description of Remedy Program : Forest River will provide all required parts and labor, free of charge to both Owners and Dealers.

What is the Forest River Customer Service Phone Number? (574)
825-8212

How Remedy Component Differs from Recalled Component : Each wire, the energized and negative will be disconnected at the house battery.

Identify How/When Recall Condition was Corrected in Production : The issue was identified on June 20, 2017 and corrected on June 21, 2017 disconnected at the house battery and leave inside the plastic conduit.

Recall Schedule :

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor (as needed) that is licensed to pull data on the current owner of the vehicles once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : AUG 21, 2017 - AUG 21, 2017

Planned Owner Notification Date : AUG 21, 2017 - AUG 21, 2017

* NR - Not Reported