

Part 573 Safety Recall Report

17V-394

Manufacturer Name : Jaguar Land Rover North America, LLC**Submission Date :** JUN 22, 2017**NHTSA Recall No. :** 17V-394**Manufacturer Recall No. :** H034**Manufacturer Information :****Population :**

Manufacturer Name : Jaguar Land Rover North America, LLC

Number of potentially involved : 4,926

Address : 555 MACARTHUR BOULEVARD

Estimated percentage with defect : 2 %

MAHWAH NJ 07430

Company phone : 8188500

Vehicle Information :

Vehicle 1 : 2010-2011 JAGUAR XJ

Vehicle Type : LIGHT VEHICLES

Body Style : 4-DOOR

Power Train : GAS

Descriptive Information : 2010 and 2011 Model Year Jaguar XJ vehicles in stated VIN range.

Production Dates : AUG 11, 2009 - AUG 31, 2010

VIN Range 1 : Begin : SAJWA2GE4AMV00047 End : SAJWA2GE8AMV00343 Not sequentialVIN Range 2 : Begin : SAJWA2GE3BMV00591 End : SAJWA2GB0BLV11091 Not sequential**Description of Defect :**

Description of the Defect : A concern has been identified with certain Jaguar XJ 2010 and 2011 Model Year (MY) vehicles where, when connected to Jaguar Land Rover's Symptom Driven Diagnostics (SDD) device and an update to the Restraint Control Module (RCM) is unsuccessfully undertaken, the calibration may default to a pre-set condition.

In the event of a frontal impact of a sufficient severity to require the Supplementary Restraint System (SRS) to deploy the front airbags, the airbags will deploy but at impact thresholds that exceed those which provide the required occupant protection.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Failure of the airbags to deploy as required can lead to increased injuries to the occupants.

Description of the Cause : NR

Identification of Any Warning that can Occur : NR

Supplier Identification :

Component Manufacturer

Name : NR
Address : NR
NR
Country : NR

Chronology :

See Document "JLR H034 Chronology".

Description of Remedy :

Description of Remedy Program : Owners will be notified and instructed to take their vehicles to an approved Jaguar dealer who will update the RCM with the latest software.

As the vehicles are outside of the manufacturer's warranty period, Jaguar Land Rover will reimburse customers who have paid for this repair, subject to the usual terms and conditions.

There will be no charge to owners for this campaign.

How Remedy Component Differs from Recalled Component : NR

Identify How/When Recall Condition was Corrected in Production : NR

Recall Schedule :

Description of Recall Schedule : Distribution of owner notification letters will occur on or before August 18, 2017. Notifications to dealers will occur on July 14, 2017.

Planned Dealer Notification Date : JUL 14, 2017 - JUL 14, 2017

Planned Owner Notification Date : AUG 18, 2017 - AUG 18, 2017

* NR - Not Reported