

# Part 573 Safety Recall Report

# 17V-384

**Manufacturer Name :** Entegra Coach**Submission Date :** JUN 19, 2017**NHTSA Recall No. :** 17V-384**Manufacturer Recall No. :** NA**Manufacturer Information :**

Manufacturer Name : Entegra Coach

Address : 903 South Main Street

P.O. Box 460 Middlebury IN 46540

Company phone : 1-800-945-4787

**Population :**

Number of potentially involved : 174

Estimated percentage with defect : 100 %

**Vehicle Information :**

Vehicle 1 : 2012-2015 Entegra Motor Home Cornerstone

Vehicle Type : BUSES, MEDIUM &amp; HEAVY VEHICLES

Body Style :

Power Train : NR

Descriptive Information : 2012 - C16D8058-8059 C16F8052, 0054, 0058-0059

2013 - D16J8051-8079 D16K8051-8105

2014 - E16B8051-8067 E16J8051-8072 E16K8051-8094

2015 - F16B8051-8064 F16J8051-8053 F16K8051-8060

Production Dates : APR 14, 2011 - MAY 06, 2014

VIN Range 1 : Begin :

NR

End : NR

 Not sequential**Description of Defect :**

Description of the Defect : Per Spartan: Chassis equipped with starter supplied by Prestolite, the retaining ring on the starter shaft may break, without warning, allowing the shaft to extend beyond the starter motor. The motor could continue to be energized and overheat or eventually be subject to an over current conditions.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Per Spartan: Overheating or an over current condition could result in crease risk of a fire.

Description of the Cause : Cause not provided by Spartan

Identification of Any Warning NR  
that can Occur :

**Supplier Identification :****Component Manufacturer**

Name : Spartan Motors  
Address : 1541 Reynolds Rd  
Charlotte MICHIGAN 48813  
Country : United States

**Chronology :**

Received notification from Spartan regarding their recall 17V012 with list of affected chassis delivered to Entegra Motor coach - Spartan chassis vin #'s were matched to Entegra product to create the scope of affected Class A Motor homes for filing recall.

**Description of Remedy :**

Description of Remedy Program : Per Spartan: Spartan Service Centers will replace the starter free of charge. - Per Spartan: a subsequent notification will be released to Final stage manufacturers; once the "final bulletin" is complete.. No time frame given

How Remedy Component Differs from Recalled Component : NR

Identify How/When Recall Condition was Corrected in Production : NR

**Recall Schedule :**

Description of Recall Schedule : Entegra is prepared to notify current Entegra owner on record with instructions how to locate nearest Spartan Service Center for the Recall repair upon FINAL notification from Spartan.

Planned Dealer Notification Date : AUG 18, 2017 - AUG 18, 2017

Planned Owner Notification Date : AUG 18, 2017 - AUG 18, 2017

\* NR - Not Reported