

Part 573 Safety Recall Report

17V-369

Manufacturer Name : Supreme Corporation**Submission Date :** JUN 08, 2017**NHTSA Recall No. :** 17V-369**Manufacturer Recall No. :** NR**Manufacturer Information :**

Manufacturer Name : Supreme Corporation

Address : 2581 East Kercher Road
Goshen IN 46528

Company phone : 999

Population :

Number of potentially involved : 11,414

Estimated percentage with defect : 1 %

Vehicle Information :

Vehicle 1 : 2007-2017 Supreme Signature Van

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : VAN

Power Train : DIESEL

Descriptive Information : Commercial box truck bodies equipped with oval style taillights installed in the rear corner posts.

Production Dates : JAN 01, 2007 - MAY 08, 2017

VIN Range 1 : Begin : NR End : NR

 Not sequential

Vehicle 2 : 2007-2017 Supreme Kold King

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : VAN

Power Train : DIESEL

Descriptive Information : Commercial box truck bodies equipped with oval style taillights installed in the rear corner posts.

Production Dates : JAN 01, 2007 - MAY 08, 2017

VIN Range 1 : Begin : NR End : NR

 Not sequential

Vehicle 3 : 2007-2017 Supreme Signature Van

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : VAN

Power Train : GAS

Descriptive Information : Commercial box truck bodies equipped with oval style taillights installed in the rear corner posts.

Production Dates : JAN 01, 2007 - MAY 08, 2017

VIN Range 1 : Begin : NR End : NR

 Not sequential

Vehicle 4 : 2007-2017 Supreme Kold King

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : VAN

Power Train : GAS

Descriptive Information : Commercial box truck bodies equipped with oval style taillights installed in the rear corner posts.

Production Dates : JAN 01, 2007 - MAY 08, 2017

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Description of Noncompliance :

Description of the Noncompliance : Due to manufacturing process variations, the rear reflex reflectors on an unknown number of vehicles within the recall population may have been mounted more than 60 inches above the road surface, thus exceeding the mounting height limit specified in FMVSS 108, S.8.1.4 and Table 1-a. Some of the vehicles in this population have additional conspicuity treatment installed on rear components (gate, panel) that may satisfy this requirement, but Supreme has included these vehicles in the recall population in an abundance of caution.

FMVSS 1 : 108 - Lamps, reflective devices, and assoc. Equipment

FMVSS 2 : NR

Description of the Safety Risk : If a reflex reflector is not exposed to sufficient illumination to be effective, there may be an increased risk of a rear impact.

Description of the Cause : Manufacturing process variations

Identification of Any Warning that can Occur : A noncompliance can be readily determined visually with a tape measure.

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

On or about May 4, 2017, Supreme was made aware that the rear reflex reflectors on a vehicle had been installed above the 60-inch height limit specified in FMVSS 108.

On May 8, 2017, Supreme issued a quality bulletin to its manufacturing locations to alert them of this potential

issue to ensure that the reflex reflectors are consistently applied at the correct height.

From May 5, 2017 through June 1, 2017, the company conducted an investigation to determine whether additional vehicles may be affected and to evaluate whether other conspicuity treatment installed on these vehicles satisfied the reflex reflector requirements of FMVSS 108. This investigation indicated that reflex reflectors on vehicles within the subject population may have been inconsistently installed at varying heights below and above the 60 inch limit. Thus, some vehicles in the subject population are compliant and an unknown quantity of other vehicles may not be compliant.

On June 2, 2017, based upon its investigation, Supreme made a noncompliance determination with respect to the subject population.

Description of Remedy :

Description of Remedy Program : Owners and dealers will be instructed to measure the mounting height of the rear reflex reflectors on their vehicle(s). If the mounting height exceeds 60 inches, Supreme will send new reflex reflectors to be mounted in a compliant location.

How Remedy Component Differs from Recalled Component : NR

Identify How/When Recall Condition was Corrected in Production : On May 8, 2017, a quality alert was issued to Supreme's manufacturing locations alerting them of this issue to ensure that the reflex reflectors are consistently installed at the correct height.

Recall Schedule :

Description of Recall Schedule : NR

Planned Dealer Notification Date : JUL 03, 2017 - JUL 07, 2017

Planned Owner Notification Date : JUL 31, 2017 - AUG 04, 2017

* NR - Not Reported