

Part 573 Safety Recall Report

17V-366

Manufacturer Name : Forest River, Inc.

Submission Date : JUN 20, 2017

NHTSA Recall No. : 17V-366

Manufacturer Recall No. : 45-05312017-0415



Manufacturer Information :

Manufacturer Name : Forest River, Inc.

Address : 55470 CR 1

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440

Population :

Number of potentially involved : 100

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2016-2017 Forest River, Inc. XLR ToyHauler - XLT23KW & WZXLT23KW

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : XLR ToyHauler had mistakenly installed an incorrect equalizer onto the subject vehicles. XLR ToyHauler is a recreational vehicle manufactured by Forest River, Inc.

Production Dates : JUL 21, 2015 - JUL 27, 2016

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Description of Defect :

Description of the Defect : The incorrect size equalizer was mounted to the center axle hanger.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : The installed equalizer is too long in length and may lead to premature failure of the equalizer and/or axle springs which could contribute to loss of vehicle control.

Description of the Cause : Due to an error on the engineering drawing of the chassis axle hanger's location, the incorrect size equalizer was listed.

Identification of Any Warning that can Occur : None

Supplier Identification :

Component Manufacturer

Name : NR
Address : NR
NR
Country : NR

Chronology :

On May 26, 2017, Forest River's Office of Corporate Compliance (OCC) received a report from the XLR ToyHaulers production group of a potential issue with the incorrect equalizer being installed onto the chassis and bolted to the axles. Forest River initiated an investigation including a review of the axle spacing and the appropriate size equalizer that should be installed.

On June 2, 2017, Forest River's Corporate Committee decided to conduct a recall to address this issue.

Description of Remedy :

Description of Remedy Program : Forest River will provide all required parts and labor, free of charge to both Owners and Dealers.

What is the Forest River Customer Service Phone Number? (574)
642-0432

How Remedy Component Differs from Recalled Component : The equalizer will be removed and correct equalizer will be installed.

Identify How/When Recall Condition was Corrected in Production : The condition was corrected on the engineering drawings on May 26, 2017, for new production.

Recall Schedule :

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor (as needed) that is licensed to pull data on the current owner of the vehicles once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : AUG 01, 2017 - AUG 01, 2017

Planned Owner Notification Date : AUG 01, 2017 - AUG 01, 2017

* NR - Not Reported