

Part 573 Safety Recall Report

17V-364

Manufacturer Name : Daimler Vans USA, LLC

Submission Date : AUG 03, 2017

NHTSA Recall No. : 17V-364

Manufacturer Recall No. : NR



Manufacturer Information :

Manufacturer Name : Daimler Vans USA, LLC

Address : 303Perimeter Center North
Suite 202 Atlanta GA 30346

Company phone : 8548883214

Population :

Number of potentially involved : 1,257

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2016-2016 Mercedes-Benz Sprinter 2500, 3500

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : VAN

Power Train : DIESEL

Descriptive Information : Mercedes-Benz Sprinter 2500 and 3500

Production Dates : JUN 08, 2016 - DEC 20, 2016

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Description of Defect :

Description of the Defect : Daimler AG (DAG), the manufacturer of Mercedes-Benz SPRINTER vans, has determined that certain Mercedes-Benz SPRINTER vehicles might have been equipped with incorrect tire pressure labels on the B-pillar, showing a tire pressure which might be too low for the reinforced front axle.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : As a consequence vehicles with a reinforced front axle may have tire pressure below specifications. The tire temperature of the affected vehicles in operation may increase and consequently damage to the tire over time cannot be ruled out. This could increase the risk of a crash.

Description of the Cause : During the assembly process it is possible that the tire pressure labels for the vehicles with a reinforced front axle were mixed with the variants for other front axle configurations.

Identification of Any Warning that can Occur : NR

Supplier Identification :

Component Manufacturer

Name : NR
Address : NR
NR
Country : NR

Chronology :

The problem was detected in Buenos Aires plant in March 2017 and a plant action was implemented immediately. Due to a part preparation failure by assembly line staff the tire pressure labels could have been mixed up.

Upon identification of the potential issue proper sequencing of the pressure labels was implemented.

Daimler AG is not aware of any customer complaints concerning this matter.

Description of Remedy :

Description of Remedy Program : An authorized Mercedes-Benz or Freightliner Sprinter dealer will check and replace the tire pressure label if necessary. The correct tire inflation pressure of the affected vehicles will also be ensured.

Pursuant to 49 C.F.R. § 577.11(e), Daimler Vans does not plan to provide notice about pre-notice reimbursement to owners since all involved vehicles remain covered under the new vehicle warranty.

How Remedy Component Differs NR
from Recalled Component :

Identify How/When Recall Condition NR
was Corrected in Production :

Recall Schedule :

Description of Recall Schedule : Dealers will be notified of the pending voluntary recall campaign in July 2017. A copy of all communications will be provided when available.

Owners will be notified one week after the recall launch to the dealers.

Planned Dealer Notification Date : NR - NR

Planned Owner Notification Date : NR - NR

* NR - Not Reported