

# Part 573 Safety Recall Report

# 17V-362

**Manufacturer Name :** Thor Motor Coach**Submission Date :** JUN 02, 2017**NHTSA Recall No. :** 17V-362**Manufacturer Recall No. :** RC000138**Manufacturer Information :****Population :**

Manufacturer Name : Thor Motor Coach

Number of potentially involved : 88

Address : PO Box 1486

Estimated percentage with defect : 100 %

701 County Road 15 Elkhart IN 46516

Company phone : 877-500-1020

**Vehicle Information :**

Vehicle 1 : 2017-2017 Challenger 37YT

Vehicle Type : BUSES, MEDIUM &amp; HEAVY VEHICLES

Body Style : OTHER

Power Train : GAS

**Descriptive Information :** The exhaust pipe from the onboard gasoline generator may be mislocated or missing completely on the subject vehicles.

Production Dates : APR 25, 2016 - MAY 15, 2017

VIN Range 1 : Begin :

NR

End : NR

 Not sequential**Description of Defect :**

**Description of the Defect :** The exhaust pipe from the onboard gasoline generator may be mislocated or missing completely on the subject vehicles

FMVSS 1 : NR

FMVSS 2 : NR

**Description of the Safety Risk :** An incorrectly installed exhaust pipe can result in a buildup of carbon monoxide around the motorhome. The carbon monoxide can penetrate into the interior of the vehicle. Inhalation of carbon monoxide can result in serious personal injury or death.

**Description of the Cause :** The exhaust pipe may not have been properly installed at the manufacturing facility

**Identification of Any Warning that can Occur :** Each motorhome is installed with a carbon monoxide detector to monitor the air inside of the motorhome. In the event of a rise in concentration, the carbon monoxide detector should sound an alarm indicating that the motorhome should be evacuated.

## Supplier Identification :

### Component Manufacturer

Name : NR  
Address : NR  
NR  
Country : NR

## Chronology :

- April 10, 2017 – TMC was notified by an owner of an incident of carbon monoxide poisoning as a result of generator use in a TMC motorhome.
- May 17, 2017 – TMC and Atwood Mobile products were allowed to inspect the owner's motorhome. It was then determined that the generator exhaust was not properly routed and exhausted underneath the motorhome. In addition the fuses for the carbon monoxide detector wiring had been removed from the motorhome.
- May 18, 2017 – TMC began investigating same model motorhomes built at the same time as the suspect unit. The investigation spanned a month prior and a month after the suspect unit. This include a total of twenty motorhomes.
- May 26, 2017 – An additional owner within the scope of the investigation indicated that he had his carbon monoxide detector go off while running his generator. This customer's motorhome was located at his dealership for other repairs.
- May 31, 2017 – Register RV was able to confirm to TMC that the additional owner's unit did not have an exhaust installed on the generator which resulted in in his carbon monoxide detector alarms.
- June 2, 2017 – TMC Safety Issue Evaluation Team conducts a review of the exhaust issue and decides a recall is required to inspect and remedy generator exhausts of the suspect population.

## Description of Remedy :

Description of Remedy Program : The remedy will be to inspect the subject motorhomes for proper exhaust installation and routing. If required, the exhaust will be adjusted or replaced or installed to provide the proper installation. This will be done at no cost to the owner.

How Remedy Component Differs from Recalled Component : NA

Identify How/When Recall Condition was Corrected in Production : NR

## Recall Schedule :

Description of Recall Schedule : The remedy will be to inspect the subject motorhomes for proper exhaust

installation and routing. If required, the exhaust will be adjusted or replaced or installed to provide the proper installation. This will be done at no cost to the owner.

Planned Dealer Notification Date : AUG 02, 2017 - AUG 02, 2017

Planned Owner Notification Date : AUG 02, 2017 - AUG 02, 2017

\* NR - Not Reported