

Part 573 Safety Recall Report

17V-340

Manufacturer Name : Eldorado Mobility Inc

Submission Date : AUG 10, 2017

NHTSA Recall No. : 17V-340

Manufacturer Recall No. : Unknown at this time



Manufacturer Information :

Manufacturer Name : Eldorado Mobility Inc

Address : 401 Capacity Drive

Longview TX 75604

Company phone : (827-1033)

Population :

Number of potentially involved : 413

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2010-2017 Eldorado Mobility Amerivan 10"

Vehicle Type : LIGHT VEHICLES

Body Style : VAN

Power Train : GAS

Descriptive Information : On certain 10" type vehicles, the trailing arm mount left and right should be inspected for any crack and or damage. If any damage or crack is found, do not drive the vehicle. Continued vehicle use may result in partial or complete loss of steering control which could cause damage to the chassis and/or other vehicles, and possibly result in a crash.

Production Dates : OCT 01, 2012 - MAY 19, 2017

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Description of Defect :

Description of the Defect : The trailing arm mount welded to the main floor does not meet current integrity standards. A unit used for commercial purposes or with high mileage may cause the trailing arm mount to bend or break.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Continued vehicle use may result in partial or complete loss of steering control which could cause damage to the chassis and other vehicles, and possibly result in a crash.

Description of the Cause : Design error.

Identification of Any Warning that can Occur : Detection of abnormal noise coming from rear suspension while driving.

Supplier Identification :**Component Manufacturer**

Name : ElDorado Mobility
Address : 401 Capacity Dr
Longview TEXAS 75604
Country : United States

Chronology :

May-2017: Customer complaints (2)
May-2017: vehicles received at ElDorado Mobility of Texas for analysis, same pattern was identified on both
May-2017: Recall Committee held conference call to determine safety defect.

Description of Remedy :

Description of Remedy Program : ElDorado Mobility will provide a reinforced trailing arm mount that will replace the ones on the 10" vehicles.

How Remedy Component Differs from Recalled Component : visual difference - new trailing arm mount is thicker.

Identify How/When Recall Condition was Corrected in Production : ElDorado Mobility has identified Amerivan 10" inventory.

Recall Schedule :

Description of Recall Schedule : NR
Planned Dealer Notification Date : AUG 11, 2017 - AUG 18, 2017
Planned Owner Notification Date : AUG 21, 2017 - SEP 08, 2017

* NR - Not Reported