

# Part 573 Safety Recall Report

# 17V-334

**Manufacturer Name :** REV Ambulance Group Orlando, INC.**Submission Date :** MAY 23, 2017**NHTSA Recall No. :** 17V-334**Manufacturer Recall No. :** NR**Manufacturer Information :****Population :**

Manufacturer Name : REV Ambulance Group Orlando, INC.

Number of potentially involved : 24

Address : 2737 N. Forsyth Road

Estimated percentage with defect : 100 %

Winter Park FL 32792

Company phone : 800-628-8178

**Vehicle Information :**

Vehicle 1 : 2012-2013 Road Rescue Emergency Veh Type I

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : Rev Ambulance Group Orlando, Inc. is notify our consumers that a defect which relates to motor vehicle safety may exists in certain Road Rescue Emergency Vehicles manufactured with equipped with 2" subfloors.

Production Dates : JAN 01, 2012 - DEC 31, 2013

VIN Range 1 : Begin :

NR

End : NR

 Not sequential

Vehicle 2 : 2013-2016 Road Rescue Emergency Veh Type III

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : Rev Ambulance Group Orlando, Inc. is notify our consumers that a defect which relates to motor vehicle safety may exists in certain Road Rescue Emergency Vehicles manufactured with equipped with 2" subfloors.

Production Dates : JAN 01, 2013 - DEC 31, 2016

VIN Range 1 : Begin :

NR

End : NR

 Not sequential

Vehicle 3 : 2014-2017 Road Rescue Emergency Veh Type IX

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : Rev Ambulance Group Orlando, Inc. is notify our consumers that a defect which relates to motor vehicle safety may exists in certain Road Rescue Emergency Vehicles manufactured with equipped with 2" subfloors.

Production Dates : JAN 01, 2014 - MAY 19, 2017

VIN Range 1 : Begin :

NR

End : NR

 Not sequential**Description of Defect :**

Description of the Defect : Independent verification initiated by REV Ambulance Group Orlando has revealed on certain 2012 – 2017 model year Road Rescue Emergency Vehicles equipped with 2” subfloor may have incorrect hardware installed. Proper installation is essential to achieve appropriate retention of the cot system.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Failure to restrain the cot system could cause a potential hazard.

Description of the Cause : During an internal audit, it was noticed cot installers were installing shorter bolts.

Identification of Any Warning that can Occur : There are little to no warning that may occur.

**Supplier Identification :****Component Manufacturer**

Name : Rev Ambulance Group Orlando, Inc.

Address : 2737 FORSYTH ROAD  
WINTER PARK 32792

Country : United States

**Chronology :**

An external consumer alerted REV Ambulance Group Orlando, Inc. of the defect on May 17, 2017. We investigated the design and installation procedures. We have decided to do a recall to notify consumers who have a product option which allows requires installation of 2 " subfloors.

**Description of Remedy :**

Description of Remedy Program : REV Ambulance Group Orlando, Inc. will provide replacement hardware for the unit that are affected. Our goal is to ship the replacement hardware to affected end user that may need the part. We will notify both dealer and customer that are affected of the recall and provide them with instructions to remedy this defect.

How Remedy Component Differs from Recalled Component : NR

Identify How/When Recall Condition was Corrected in Production : NR

**Recall Schedule :**

Description of Recall Schedule : NR  
Planned Dealer Notification Date : JUN 16, 2017 - NR  
Planned Owner Notification Date : JUN 30, 2017 - NR

\* NR - Not Reported