

Part 573 Safety Recall Report

17V-331

Manufacturer Name : Ford Motor Company**Submission Date :** JUL 19, 2017**NHTSA Recall No. :** 17V-331**Manufacturer Recall No. :** 17C09**Manufacturer Information :**

Manufacturer Name : Ford Motor Company

Address : 330 Town Center Drive

Suite 500 Dearborn MI 48126-2738

Company phone : 1-866-436-7332

Population :

Number of potentially involved : 14,410

Estimated percentage with defect : 3 %

Vehicle Information :

Vehicle 1 : 2015-2017 Ford F-150

Vehicle Type : LIGHT VEHICLES

Body Style :

Power Train : NR

Descriptive Information : Affected vehicles may be equipped with aftermarket chrome exterior door handle covers that were purchased as an accessory component from a Ford dealer.

Production Dates : MAR 18, 2014 - APR 01, 2017

VIN Range 1 : Begin :

NR

End : NR

 Not sequential

Vehicle 2 : 2017-2017 Ford F-250

Vehicle Type : LIGHT VEHICLES

Body Style :

Power Train : NR

Descriptive Information : Affected vehicles may be equipped with aftermarket chrome exterior door handle covers that were purchased as an accessory component from a Ford dealer.

Production Dates : OCT 08, 2015 - APR 01, 2017

VIN Range 1 : Begin :

NR

End : NR

 Not sequential

Vehicle 3 : 2017-2017 Ford F-550

Vehicle Type : LIGHT VEHICLES

Body Style :

Power Train : NR

Descriptive Information : Affected vehicles may be equipped with aftermarket chrome exterior door handle covers that were purchased as an accessory component from a Ford dealer.

Production Dates : OCT 08, 2015 - APR 01, 2017

VIN Range 1 : Begin :

NR

End : NR

 Not sequential

Vehicle 4 : 2017-2017 Ford F-450

Vehicle Type : LIGHT VEHICLES

Body Style :

Power Train : NR

Descriptive Information : Affected vehicles may be equipped with aftermarket chrome exterior door handle covers that were purchased as an accessory component from a Ford dealer.

Production Dates : OCT 08, 2015 - APR 01, 2017

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Vehicle 5 : 2017-2017 Ford F-350

Vehicle Type : LIGHT VEHICLES

Body Style :

Power Train : NR

Descriptive Information : Affected vehicles may be equipped with aftermarket chrome exterior door handle covers that were purchased as an accessory component from a Ford dealer.

Production Dates : OCT 08, 2015 - APR 01, 2017

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Description of Noncompliance :

Description of the Noncompliance : An exterior door handle fitted with an aftermarket chrome exterior door handle cover purchased as an accessory component from a Ford dealer may not comply with the 30G inertial load requirements of FMVSS 206.

Ford is not aware of any reports of accident or injury related to this condition.

FMVSS 1 : 206 - Door locks and door retention components

FMVSS 2 : NR

Description of the Safety Risk : An exterior door handle fitted with an aftermarket chrome cover that was purchased as an accessory component from a Ford dealer may experience inertial loads that could cause it to unlatch during a side impact, increasing the risk of injury in a crash.

Description of the Cause : NR

Identification of Any Warning that can Occur : None.

Supplier Identification :

Component Manufacturer

Name : Putco

Address : 5701 NE 22nd Street

Des Moines IOWA 50313

Country : United States

Chronology :

March 23, 2017: A potential concern with Ford's Licensed Accessory chrome exterior door handle covers was brought to the Critical Concerns Review Group (CCRG) for review. The covers were sold as an aftermarket accessory through Ford dealers.

April - May 2017: Ford engineering was asked to review the accessory cover design and specifications. Engineering conducted analyses to assess the door handle's potential performance to Federal Motor Vehicle Safety Standard (FMVSS) 206 when fitted with the accessory chrome cover.

On May 15, 2017, based on engineering's assessment, Ford's Field Review Committee reviewed the concern and approved a field action.

Description of Remedy :

Description of Remedy Program : Owners known to have purchased one of these covers will be notified by mail and instructed to take their vehicle to a Ford or Lincoln dealer for remedy. In addition, Ford will also contact owners who may have potentially purchased these Ford Licensed Accessory covers from a Ford or Lincoln dealer, based on vehicle sales records for dealers known to have received these accessory covers for over-the-counter sale. Owners of affected vehicles will be instructed to take their vehicle to a Ford or Lincoln dealer for remedy. Dealers will remove the cover from affected units and reimburse customers for the cost of the cover and labor. Ford also plans to publish an awareness message which will be available to dealer technicians should an affected vehicle be brought to the dealer for unrelated service. Ford will forward a copy of the dealer notification letters to the agency when available.

How Remedy Component Differs from Recalled Component : Ford has discontinued this accessory.

Identify How/When Recall Condition was Corrected in Production : NR

Recall Schedule :

Description of Recall Schedule : Notification to dealers is expected to occur on May 23, 2017. Mailing of owner notification letters is expected to begin July 21, 2017 and is expected to be completed by July 21, 2017.

Planned Dealer Notification Date : MAY 23, 2017 - MAY 23, 2017

Planned Owner Notification Date : JUL 21, 2017 - JUL 21, 2017

* NR - Not Reported