

Part 573 Safety Recall Report

17V-329

Manufacturer Name : Setra of North America

Submission Date : MAY 19, 2017

NHTSA Recall No. : 17V-329

Manufacturer Recall No. : 98.10M10519A



Manufacturer Information :

Manufacturer Name : Setra of North America

Address : 165 Base Road

Oriskany NY 13424-0748

Company phone : 416-624-3558

Population :

Number of potentially involved : 5

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2017-2017 Setra S407CC

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : DIESEL

Descriptive Information : Due to the faulty powder coating, it is possible that parts on the exterior covers could loosen and fall off thereby causing a safety concern for other motorists and vehicles.

Production Dates : MAR 01, 2017 - MAR 31, 2017

VIN Range 1 : Begin : WKKA404H1H3050143 **End :** WKKA404H9H3050147 Not sequential

Description of Defect :

Description of the Defect : Exterior covers which were produced and delivered by the supplier (APT) during the period January 24th~27th, 2017 show severe adhesion problems within the powder coating.

The powder coating and its adhesion strength to the undercoating, has a deciding factor on all bonding.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Due to the faulty powder coating, it is possible that parts on the exterior covers could loosen and fall off thereby causing a safety concern for other motorists and vehicles.

Description of the Cause : Poor adhesion due to powder coating process deviation.

Identification of Any Warning that can Occur : None.

Supplier Identification :**Component Manufacturer**

Name : APT Products GmbH
Address : Orchideenstrase 2
Eckental-Brand FOREIGN STATES 90542
Country : Germany

Chronology :

March 08, 2017: The component supplier (APT) informed EvoBus GmbH about an adhesion problem in the powder coating of the covers which were produced during the period January 24~27, 2017.

March 24, 2017: External analysis confirmed the adhesion fault in the powder coating.

May 11, 2017: Decision taken to perform a safety recall on affected vehicles initially determined only to be in Europe.

May 16, 2017: Continued investigation showed that five (5) affected vehicles were in the USA and these too would be recalled.

Description of Remedy :

Description of Remedy Program : The remedy is to replace the affected exterior covers on the five (5) affected vehicles.
This replacement will be undertaken by the importer in the US (MCI) as the affected vehicles are not yet sold to customers and are still in the importers inventory.

How Remedy Component Differs from Recalled Component : None.

Identify How/When Recall Condition was Corrected in Production : The powder coating process was corrected on January 27, 2017.

Recall Schedule :

Description of Recall Schedule : The five (5) affected vehicles are not sold to customers and are still in inventory. They will be repaired by the US importer (MCI).
Planned Dealer Notification Date : MAY 19, 2017 - MAY 19, 2017
Planned Owner Notification Date : NR - NR

* NR - Not Reported