

# Part 573 Safety Recall Report

# 17V-301

**Manufacturer Name :** Chrysler (FCA US LLC)**Submission Date :** JUL 07, 2017**NHTSA Recall No. :** 17V-301**Manufacturer Recall No. :** T26**Manufacturer Information :**

Manufacturer Name : Chrysler (FCA US LLC)

Address : 800 Chrysler Drive  
CIMS 482-00-91 Auburn Hills MI  
48326-2757

Company phone : 1-800-853-1403

**Population :**

Number of potentially involved : 4,705

Estimated percentage with defect : 2 %

**Vehicle Information :**

Vehicle 1 : 2017-2017 Jeep Compass

Vehicle Type :

Body Style : SUV

Power Train : NR

Descriptive Information : Certain 2017 MY Jeep Compass ("MP") vehicles equipped with the 6-speed Aisin Transmission.

The affected vehicles have left front halfshafts that may have been articulated and therefore dislodged during the assembly process. The recall population was determined (and similar vehicles excluded) based on assembly plant yard inspections, field inputs, root cause analysis and the timing of the implementation of corrective action within the vehicle assembly process.

Production Dates : OCT 27, 2016 - JUN 01, 2017

VIN Range 1 : Begin : NR

End : NR

 Not sequential**Description of Defect :**

Description of the Defect : Some 2017 MY MP front-wheel-drive vehicles equipped with the 6-speed Aisin Transmission (Sales Code DF7), may have a left front halfshaft that is not properly seated. A dislodged left front halfshaft may disengage from the transmission and/or break resulting in a loss of motive power and Park.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : When a left front halfshaft disengages from the transmission and/or breaks, the customer will experience a loss of motive power and the ability to shift, including the achievement of Park which could result in an increased risk of

Description of the Cause : NR  
vehicle crash.

Identification of Any Warning that can Occur : A customer may hear a grinding noise if the halfshaft is not fully seated, with a popping noise if the shaft breaks at the circlip groove during vehicle operation.

## Supplier Identification :

### Component Manufacturer

Name : NR  
Address : NR  
NR  
Country : NR

## Chronology :

\*\* 07/07/2017: Please see the attached supplemental information titled "FCA US LLC Chronology - MP Halfshaft Disengaged - 07072017.pdf"

\*\* 05/09/2017: Please see the attached supplemental information titled "FCA US LLC Chronology - MP Halfshaft Disengaged - 05092017.pdf"

## Description of Remedy :

Description of Remedy Program : FCA US will conduct a Voluntary Safety Recall on all affected vehicles to inspect the left front halfshaft for engagement in the transmission and replace any left front halfshafts that are not properly engaged.

FCA US has a longstanding policy and practice of reimbursing owners who have incurred the cost of repairing a problem that subsequently becomes the subject of a field action. To ensure consistency, FCA US, as part of the owner letter, will request that customers send the original receipt and/or other adequate proof of payment to the company for confirmation of the expense.

How Remedy Component Differs from Recalled Component : NR

Identify How/When Recall Condition was Corrected in Production : NR

**Recall Schedule :**

Description of Recall Schedule : \*\*07/07/2017: FCA US will notify additional owners on or about July 21, 2017.

\*\*05/09/2017: FCA US will notify dealers and begin notifying owners on or about June 23, 2017.

Planned Dealer Notification Date : NR - NR

Planned Owner Notification Date : NR - NR

\* NR - Not Reported