

Part 573 Safety Recall Report

17V-300

Manufacturer Name : Prevost Cars, Inc.

Submission Date : MAY 17, 2017

NHTSA Recall No. : 17V-300

Manufacturer Recall No. : SR17-15



Manufacturer Information :

Manufacturer Name : Prevost Cars, Inc.

Address : 35 Boulevard Gagnon
Ste-Claire, Quebec- Canada 00 G0R
2V0

Company phone : 999

Population :

Number of potentially involved : 71

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2016-2017 Prevost X3-45

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : DIESEL

Descriptive Information : Certain X3-45 Passenger Coach vehicles manufactured from March 31st, 2016 to January 19th, 2017 at the Plattsburgh, NY, production facility.

Production Dates : MAR 31, 2016 - JAN 19, 2017

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Description of Noncompliance :

Description of the Noncompliance : Prevost has determined that certain vehicles were manufactured without the driver and passenger-side, front, amber reflex reflector, required by FMVSS 108.

FMVSS 1 : 108 - Lamps, reflective devices, and assoc. Equipment

FMVSS 2 : NR

Description of the Safety Risk : A missing reflex reflector could impact the side visibility of the vehicle in certain conditions, increasing the risk of a crash.

Description of the Cause : Reflex reflectors were not installed during production.

Identification of Any Warning that can Occur : There are no warnings to the driver.

Supplier Identification :

Component Manufacturer

Name : NR
Address : NR
NR
Country : NR

Chronology :

03/09/17 Prevost Production determines that some vehicles may have been manufactured without the front, driver side, amber reflex reflector.

03/09/17 Prevost Production launches an internal retrofit to ensure all pre-delivery vehicles have had their driver-side, front, amber reflex reflector installed. Prevost Regulatory department is made aware of the issue. Investigation is opened.

04/12/17 Prevost Regulatory reports potential issue to the Volvo Group North America's Regulatory Affairs department.

04/25/17 Volvo Product Safety Committee determines a safety-related defect exists.

05/01/17 Safety –related defect report submitted to NHTSA.

Description of Remedy :

Description of Remedy Program : Prevost will contact the owners of the affected vehicles. The vehicles will have a driver-side, front, amber reflex reflector installed.

Reimbursement for cost incurred by the owner for “prenotification remedies” will be addressed on a case-by-case basis according to the Volvo “General Plan for Reimbursement of Pre-notification Remedies” which was published October 28, 2013.

How Remedy Component Differs from Recalled Component : Corrected vehicles will have the front, driver side, amber reflex reflector.

Identify How/When Recall Condition was Corrected in Production : Beginning 03/09/17, affected vehicles were identified and were corrected by having their missing reflector installed.

Recall Schedule :

Description of Recall Schedule : Owner notification will occur on or before July 1st, 2017. An advanced copy of the owner notification letter will be submitted for review and approval prior to release.

Planned Dealer Notification Date : NR - NR

Planned Owner Notification Date : JUL 01, 2017 - JUL 01, 2017

* NR - Not Reported