

Part 573 Safety Recall Report

17V-298

Manufacturer Name : Volkswagen Group of America, Inc.**Submission Date :** MAY 03, 2017**NHTSA Recall No. :** 17V-298**Manufacturer Recall No. :** 20Z8**Manufacturer Information :****Population :**

Manufacturer Name : Volkswagen Group of America, Inc.

Number of potentially involved : 240,487

Address : 3800 Hamlin Road

Estimated percentage with defect : 100 %

Auburn Hills MI 48326

Company phone : 1-800-893-5298

Vehicle Information :

Vehicle 1 : 2013-2015 Audi Q7

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : Audi Q7

Gasoline engine only

Vehicle Count: 46418

Production Dates : MAY 16, 2012 - JUL 10, 2015

VIN Range 1 : Begin : WA1LGAFE3DD000035 End : WA1DGAFEXFD033282 Not sequential

Vehicle 2 : 2013-2017 Audi Q5

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : Audi Q5

Gasoline engine only

Vehicle Count: 194069

Production Dates : JUL 04, 2012 - MAR 03, 2017

VIN Range 1 : Begin : WA1LFAFP4DA001703 End : WA1L2AFP5HA100984 Not sequential

Description of Defect :

Description of the Defect : On certain vehicles, the fuel pump flange may develop fine cracks or fissures, which could result in a fuel leak.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Leaking fuel, in the presence of an ignition source, may result in a fire.

Description of the Cause : Our investigations do not show a distinct cause of the fissures. However, we do have indications for an outside contamination by a liquid material corroding the structure of the flange.

Identification of Any Warning that can Occur : Fuel odor in vehicle and/or fuel leaking from vehicle.

Supplier Identification :**Component Manufacturer**

Name : Continental

Address : 1830 MacMillan Park Dr.
Fort Mill SOUTH CAROLINA 29707

Country : United States

Chronology :

Ongoing analysis from the previous 20W9 safety recall (NHTSA#16V-660) resulted in additional vehicles identified as affected by this defect.

Date of determination: April 26, 2017

Description of Remedy :

Description of Remedy Program : Apply a butyl protective film to the fuel pump flange. If cracks are present, the fuel pump flange will be replaced.

How Remedy Component Differs from Recalled Component : NR

Identify How/When Recall Condition was Corrected in Production : NR

Recall Schedule :

Description of Recall Schedule : NR

Planned Dealer Notification Date : JUL 02, 2017 - JUL 02, 2017

Planned Owner Notification Date : JUL 02, 2017 - JUL 02, 2017

* NR - Not Reported