

# Part 573 Safety Recall Report

# 17V-297

**Manufacturer Name :** Volkswagen Group of America, Inc.**Submission Date :** MAY 03, 2017**NHTSA Recall No. :** 17V-297**Manufacturer Recall No. :** 37K6**Manufacturer Information :****Population :**

Manufacturer Name : Volkswagen Group of America, Inc.

Number of potentially involved : 5

Address : 3800 Hamlin Road

Estimated percentage with defect : 100 %

Auburn Hills MI 48326

Company phone : 1-800-893-5298

**Vehicle Information :**

Vehicle 1 : 2017-2017 Audi Q5

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : Audi Q5 Gearbox

Vehicle Count: 5

Production Dates : OCT 11, 2016 - OCT 11, 2016

VIN Range 1 : Begin : WA1C2AFP5HA065640 End : WA1C2AFP5HA065640  Not sequential

Vehicle 2 : 2017-2017 Audi Q5

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : Audi Q5

Production Dates : OCT 17, 2016 - OCT 17, 2016

VIN Range 1 : Begin : WA1C2AFP8HA064885 End : WA1C2AFP8HA064885  Not sequential

Vehicle 3 : 2017-2017 Audi Q5

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : Audi Q5

Production Dates : OCT 11, 2016 - OCT 11, 2016

VIN Range 1 : Begin : WA1C2AFP3HA065765 End : WA1C2AFP3HA065765  Not sequential

Vehicle 4 : 2017-2017 Audi Q5

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : Audi Q5

Production Dates : OCT 11, 2016 - OCT 11, 2016

VIN Range 1 : Begin : WA1C2AFP6HA065534 End : WA1C2AFP6HA065534  Not sequential

Vehicle 5 : 2017-2017 Audi Q5

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : Audi Q5

Production Dates : OCT 11, 2016 - OCT 11, 2016

VIN Range 1 : Begin : WA1C2AFPXHA065245 End : WA1C2AFPXHA065245  Not sequential

## Description of Defect :

Description of the Defect : Due to a manufacturing defect within the gearbox, when the shift selector is moved to the Park position the gearbox may not engage the parking pawl. If this happens and the parking brake is not set, the vehicle could roll unexpectedly and cause injury to people and damage to property.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : The vehicle could roll unexpectedly and cause injury to people and damage to property.

Description of the Cause : This issue was the result of an assembly issue on five gearboxes produced during one shift at the supplier on one day only.

Identification of Any Warning that can Occur : NR

## Supplier Identification :

### Component Manufacturer

Name : ZF Getriebe ZFS

Address : D-66117 Saarbruecken  
Suedring FOREIGN STATES 66117

Country : Germany

**Chronology :**

January 2017 - Audi AG was made aware of an incident with one U.S. vehicle with a gearbox that would not engage the park function, and at that time began investigations with the supplier.

January 2017 - April 2017 Ongoing investigations at Audi AG and with ZF (the gearbox supplier). The supplier was able to identify five gearbox serial numbers containing the defect.

April 26, 2017 - The matter was presented to the Audi AG safety committee and a defect determination was made.

**Description of Remedy :**

Description of Remedy Program : At no cost to customers, dealers will replace the gearbox in affected vehicles. No reimbursement program is planned for this recall.

How Remedy Component Differs from Recalled Component : Replacement gearboxes do not contain the manufacturing defect.

Identify How/When Recall Condition was Corrected in Production : Because this issue was the result of an assembly issue on five gearboxes produced during one shift at the supplier on one day only, no production correction was necessary.

**Recall Schedule :**

Description of Recall Schedule : Dealers: May 2017  
Customers: May 2017

Planned Dealer Notification Date : NR - NR

Planned Owner Notification Date : NR - NR

\* NR - Not Reported