

Part 573 Safety Recall Report

17V-293

Manufacturer Name : Volkswagen Group of America, Inc.

Submission Date : AUG 22, 2017

NHTSA Recall No. : 17V-293

Manufacturer Recall No. : 69R2



Manufacturer Information :

Manufacturer Name : Volkswagen Group of America, Inc.

Address : 3800 Hamlin Road

Auburn Hills MI 48326

Company phone : 1-800-893-5298

Population :

Number of potentially involved : 17,694

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2015-2017 Audi A7

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : Head Curtain Airbag

Audi A7

Vehicle count: 17,694

Production Dates : OCT 31, 2014 - APR 27, 2017

VIN Range 1 : Begin : WAU2G AFC2FN031268 **End :** WAU22AFC6HN124277 Not sequential

VIN Range 2 : Begin : WAU2G AFC2FN031268 **End :** WAU22AFC6HN124277 Not sequential

VIN Range 3 : Begin : WAU2G AFC2FN031268 **End :** WAU22AFC6HN124277 Not sequential

VIN Range 4 : Begin : WAU2G AFC2FN031268 **End :** WAU22AFC6HN124277 Not sequential

Description of Noncompliance :

Description of the Noncompliance : Due to a production issue at the supplier, a head curtain airbag may not unfold properly during deployment. This may result in an increased risk of injury to an unbelted passenger in a crash where the head curtain airbag deploys.

FMVSS 1 : 226 - Ejection mitigation

FMVSS 2 : NR

Description of the Safety Risk : This may result in an increased risk of injury to an unbelted passenger in a crash where the head curtain airbag deploys.

Description of the Cause : Inconsistent production processes in airbag folding process at the supplier.

Identification of Any Warning that can Occur : None

Supplier Identification :**Component Manufacturer**

Name : Key Safety Systems Deutschland GmbH
Address : Kelsterbacher Strasse 12
Raunheim FOREIGN STATES 65479
Country : Germany

Chronology :

September 2016: Series monitoring showed deviations in the unfolding process of the head curtain airbag.
October 2016-April 2017: Intensive testing and evaluation. Final identification of affected vehicles is still open as final testing is still being conducted by Audi AG.
April 24, 2017: Audi Product Safety Committee makes a determination of defect due to non-compliance with FMVSS 226.

Description of Remedy :

Description of Remedy Program : Affected head curtain airbags will be replaced at no cost to customers. No reimbursement program is planned for this recall.

How Remedy Component Differs from Recalled Component : Replacement head curtain airbags were properly folded during the airbag production process at the supplier.

Identify How/When Recall Condition was Corrected in Production : Folding process at the supplier has been optimized as of April 13, 2017.

Recall Schedule :

Description of Recall Schedule : Dealers: Anticipated June 29, 2017
Customers: Anticipated June 29, 2017

Planned Dealer Notification Date : JUN 23, 2017 - NR

Planned Owner Notification Date : JUL 03, 2017 - NR

* NR - Not Reported