

Part 573 Safety Recall Report

17V-290

Manufacturer Name : Jayco, Inc.**Submission Date :** JUL 09, 2019**NHTSA Recall No. :** 17V-290**Manufacturer Recall No. :** 9901349**Manufacturer Information :**

Manufacturer Name : Jayco, Inc.

Address : 903 South Main Street

PO Box 460 Middlebury IN 46540

Company phone : 800-283-8267

Population :

Number of potentially involved : 13,049

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2017-2017 Travel Trailers various - see attached listing

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : Jay Flight Bungalow, Hummingbird, White Hawk, Jay Flight SLX, Jay Feather 7, Jay Feather, Jay Flight

Production Dates : MAY 31, 2016 - JAN 04, 2017

VIN Range 1 : Begin :

NR

End : NR

 Not sequential**Description of Defect :**

Description of the Defect : LED Ceiling lights produce extreme high temperatures during normal use which may cause light failure. Some of the failure characteristics noted are melting of the plastic housing, smoldering, and charred and scorched ceiling panels. These characteristics coincide with language used in Early Warning reporting when describing "fire-related phenomena"

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Risk of fire causing personal and/or property damage

Description of the Cause : Investigation and research are underway to establish root cause. Unknown at this time. EDIT 7-9-19 Circuitry design overpowered components, creating excessive heat with no heat management design plan, which resulted in light failures

Identification of Any Warning that can Occur : NR

Supplier Identification :**Component Manufacturer**

Name : Command Electronics, Inc
Address : 15670 Morris Industrial Dr.
Schoolcraft MICHIGAN 46087
Country : United States

Chronology :

During monthly review of warranty data and associated analysis by cost, frequency and severity, it was determined that an abnormally high failure rate was occurring on a specific LED ceiling light. Research found the light failing was used at the start of the 2017 models until ECN processed . Testing by Jayco Corp Engineering of the same lights noted in monthly analysis, exhibited temperatures in excess of 250degrees Fahrenheit.. Results presented to Product Safety Team 4-25-17 Decision made that a recall is required. Jayco has contacted outside source for additional testing to establish the root cause of the light failure.

Description of Remedy :

Description of Remedy Program : Jayco will replace the LED Command ceiling lights# 00283359 with different light that does not exhibit the failure.

How Remedy Component Differs from Recalled Component : NR

Identify How/When Recall Condition was Corrected in Production : When recall condition came to light, a change had already occurred w ECN and the LED ceiling lights in question were no longer being used on the production lines.

Recall Schedule :

Description of Recall Schedule : Jayco is preparing pre notification for retail owners of safety risk and precautions to take until the led lights are replaced. Will upload pre notification letter upon completion

Planned Dealer Notification Date : JUN 30, 2017 - JUN 30, 2017

Planned Owner Notification Date : JUN 30, 2017 - JUN 30, 2017

* NR - Not Reported