

Part 573 Safety Recall Report

17V-278

Manufacturer Name : Elgin Sweeper Company Inc.

Submission Date : MAY 01, 2017

NHTSA Recall No. : 17V-278

Manufacturer Recall No. : SB-0201



Manufacturer Information :

Manufacturer Name : Elgin Sweeper Company Inc.

Address : 1300 West Bartlett Road

Elgin IL 60120-7259

Company phone : 847-741-5370

Population :

Number of potentially involved : 217

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2016-2017 Elgin Eagle-F, Broom Bear-H, Road Wizard

Vehicle Type : LOW VOLUME VEHICLES

Body Style : OTHER

Power Train : NR

Descriptive Information : Main Broom Flap Support end cap and or support may become detached from sweeper

Production Dates : FEB 04, 2016 - APR 20, 2017

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Description of Defect :

Description of the Defect : Main Broom Flap Support end cap and or support may become detached from sweeper

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Main Broom Flap Support end cap and or support may become detached from sweeper

Description of the Cause : unexpected load that exceeds design.

Identification of Any Warning that can Occur : NR

Supplier Identification :**Component Manufacturer**

Name : Elgin Sweeper Co.
Address : 1300 W Bartlett Rd
Elgin ILLINOIS 60120
Country : United States

Chronology :

4-7-17: We were notified on that one of our dealers was repairing the part on a unit 4-11-17: We received additional information along with photos of the parts. 4-19-17: We held an Elgin Sweeper Company product safety committee meeting to discuss our findings and corrective action. notification to our dealers that purchased the equipment was initiated. 4-20-17: We held our 2nd product safety committee meeting to discuss and finalize the engineering correction for the part, along with a stop shipment of whole goods and parts.

Description of Remedy :

Description of Remedy Program : unexpected load that exceeds design, new design pending release, all related cost to replace the part will be reimbursed by Elgin Sweeper Company

How Remedy Component Differs from Recalled Component : The design of the bar and pins are visibly different along with new part numbers

Identify How/When Recall Condition was Corrected in Production : 4-20-2017 stop ship until redesign was released

Recall Schedule :

Description of Recall Schedule : Phone Contact with email follow-up dealers and dealers contact end users to remove the affected part, this removes the safety risk.

Planned Dealer Notification Date : NR - NR

Planned Owner Notification Date : NR - NR

* NR - Not Reported