

Part 573 Safety Recall Report

17V-273

Manufacturer Name : Chrysler (FCA US LLC)**Submission Date :** APR 25, 2017**NHTSA Recall No. :** 17V-273**Manufacturer Recall No. :** T24**Manufacturer Information :**

Manufacturer Name : Chrysler (FCA US LLC)

Address : 800 Chrysler Drive
CIMS 482-00-91 Auburn Hills MI
48326-2757

Company phone : 1-800-853-1403

Population :

Number of potentially involved : 113,896

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2014-2017 Ram ProMaster

Vehicle Type :

Body Style : VAN

Power Train : NR

Descriptive Information : Some 2014-2017 MY Ram ProMaster ("VF") vehicles.

Production Dates : JUL 01, 2013 - APR 24, 2017

VIN Range 1 : Begin : NR End : NR

 Not sequential**Description of Noncompliance :**

Description of the Noncompliance : Some 2014-2017 MY VF vehicles may have incorrect driver and passenger sun visor labels, dashboard (hangtag) labels, Owner's Manual and User's Guide information that result in a non-compliance to FMVSS 208 Occupant Crash Protection - S4.5.1 Labeling and Owner's Manual Information. This non-compliance involves a misidentification of the frontal driver and passenger non-advanced airbags as "Advanced Airbags."

FMVSS 1 : 208 - Occupant crash protection

FMVSS 2 : NR

Description of the Safety Risk : In the event that customers rely on the sun visor labels, dashboard (hangtag) labels, Owner's Manual or User's Guide information, they may position themselves closer to the airbag than they would have if they were provided compliant information regarding the airbag system. This may result in enhanced injuries in the event of an airbag deployment.

Description of the Cause : NR

Identification of Any Warning that can Occur : NR

Supplier Identification :

Component Manufacturer

Name : NR
Address : NR
NR
Country : NR

Chronology :

- On March 22, 2017, the FCA US LLC ("FCA US") Vehicle Safety and Regulatory Compliance ("VSRC") organization opened an investigation as a result of communication from FCA Italy S.p.A. ("FCA Italy") engineering indicating a potential non-compliance of the sun visor labels.
- Between March 22, 2017 and April 11, 2017, the FCA US VSRC reviewed the 2014-2017 MY VF driver and passenger airbags, engineering releases, driver and passenger sun visor labels, the dashboard (hangtag) label, and Owner's Manuals, and User Guide editions to identify a potential non-compliance to FMVSS 208.
- On April 18, 2017, FCA US determined, through the Vehicle Regulations Committee, to conduct a voluntary non-compliance recall of the affected vehicles.

Description of Remedy :

Description of Remedy Program : FCA US will conduct a Voluntary Non-compliance Recall on all affected vehicles to correct the sun visor labels, the dashboard (hangtag) label, and Owner's Manual and User Guide information.

FCA US has a longstanding policy and practice of reimbursing owners who have incurred the cost of repairing a problem that subsequently becomes the subject of a field action. To ensure consistency, FCA US, as part of the owner letter, will request that customers send the original receipt and/or other adequate proof of payment to the company for confirmation of the expense.

How Remedy Component Differs from Recalled Component : NR

Identify How/When Recall Condition was Corrected in Production : NR

Recall Schedule :

Description of Recall Schedule : ** 04/25/2017: FCA US will notify dealers and begin notifying owners on or about June 9, 2017.

Planned Dealer Notification Date : NR - NR

Planned Owner Notification Date : NR - NR

* NR - Not Reported