

# Part 573 Safety Recall Report

# 17V-270

**Manufacturer Name :** Riverside RV

**Submission Date :** APR 21, 2017

**NHTSA Recall No. :** 17V-270

**Manufacturer Recall No. :** NR



## Manufacturer Information :

**Manufacturer Name :** Riverside RV  
**Address :** 1775 E US 20  
 Lagrange IN 46761  
**Company phone :** 260-499-4578

## Population :

**Number of potentially involved :** 146  
**Estimated percentage with defect :** 100 %

## Vehicle Information :

**Vehicle 1 :** 2017-2018 Whitewater & Mt. McKinley 819, 820, 826, & 827

**Vehicle Type :** TRAILERS

**Body Style :** OTHER

**Power Train :** NR

**Descriptive Information :** Taillights used on the rear of these units did not meet requirements for reflectivity.

**Production Dates :** JAN 01, 2016 - APR 01, 2017

**VIN Range 1 : Begin :** 59CTT2724gl001974 **End :** 59ctt2726jl004270  Not sequential

## Description of Defect :

**Description of the Defect :** Taillights used on the rear of the Whitewater and Mt. McKinley toy hauler units 819, 820, 826, & 827 did not meet the requirements for reflectivity.

**FMVSS 1 :** 108 - Lamps, reflective devices, and assoc. Equipment

**FMVSS 2 :** NR

**Description of the Safety Risk :** This could possible make the unit hard to see from behind.

**Description of the Cause :** We believed that the taillights that were being used did meet the requirements set forth by NHTSA.

**Identification of Any Warning that can Occur :** NR

## Supplier Identification :

### Component Manufacturer

Name : Command Electronics  
Address : 15670 Morris Industrial Road  
Schoolcraft MICHIGAN 49087  
Country : United States

## Chronology :

The week of 03/27/2017 we were contacted by a dealer stating that the taillights on their toy hauler had no reflectivity. We did not believe this to be true. The dealer insisted that this was the case. We researched this issue and found out the following week that the dealer was correct and the taillights we were using did not meet the reflectivity requirement.

## Description of Remedy :

Description of Remedy Program :	We began to investigate the best option to make this correction in the fastest amount of time. We have now reflective stickers that we will send to all dealers and retail customers that own the units affected to be placed on each side of the unit on the bumper under the taillights used.
How Remedy Component Differs from Recalled Component :	The remedy component is DOT approved and will meet required reflectivity, where as the original taillight used does not meet requirements set forth by NHTSA.
Identify How/When Recall Condition was Corrected in Production :	We have ordered a new taillight that has reflectivity in the taillight and meets government requirements. Upon delivery of these taillights, all toyhaulers will have these new taillights going forward. Any unit built prior to receiving the new taillights will have reflective tape applied to the rear bumper below the current taillights to meet reflectivity requirements.

## Recall Schedule :

Description of Recall Schedule :	Letters to Dealers and to Retail Owners are now being generated.
Planned Dealer Notification Date :	APR 24, 2017 - MAY 12, 2017
Planned Owner Notification Date :	APR 24, 2017 - MAY 12, 2017

\* NR - Not Reported